#### COUNTY OF LOS ANGELES

MARVIN J. SOUTHARD, D.S.W. Director ROBIN KAY, Ph.D. Chief Deputy Director RODERICK SHANER, M.D.

Medical Director

550 SOUTH VERMONT AVENUE, LOS ANGELES, CALIFORNIA 90020

BOARD OF SUPERVISORS

GLORIA MOLINA MARK RIDLEY-THOMAS ZEV YAROSLAVSKY DON KNABE MICHAEL D. ANTONOVICH

# DEPARTMENT OF MENTAL HEALTH

http://dmh.lacounty.gov

Reply To: (213) 738-4601 (213) 386-1297 Fax:

June 04, 2013

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

APPROVAL TO RENEW A SOLE SOURCE TRANSITIONAL HOUSING PROGRAM AGREEMENT WITH A COMMUNITY OF FRIENDS FOR FISCAL YEAR 2013-14 (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

#### SUBJECT

Request approval to renew the existing Transitional Housing Program Agreement with A Community of Friends to provide transitional housing and supportive services to Seriously Emotionally Disturbed and Severely and Persistently Mentally III young adults.

# IT IS RECOMMENDED THAT THE BOARD:

- 1. Approve and authorize the Director of Mental Health (Director), or his designee, to prepare, sign, and execute the renewal of the Transitional Housing Program (THP) Agreement (Agreement), substantially similar to Attachment I, with A Community of Friends (ACOF), to provide transitional housing and supportive services at its 20-bed Step-Out THP. The term of this Agreement will be effective July 1, 2013 through June 30, 2014. This Agreement will be funded by an Intrafund Transfer (IFT) of Chaffee Independent Living Program (Chaffee ILP), funding from the Department of Children and Family Services (DCFS) to the Department of Mental Health (DMH), for a Total Compensation Amount (TCA) of \$136,000.
- 2. Delegate authority to the Director, or his designee, to prepare, sign, and execute future amendments to the THP Agreement, provided that: 1) the County's total payments to the contractor under this Agreement for Fiscal Year (FY) 2013-14 will not exceed an increase of 10 percent from the Board approved TCA; 2) any such increase will be used to provide additional services or to

The Honorable Board of Supervisors 6/4/2013 Page 2

reflect program and/or Board policy changes; 3) your Board has appropriated sufficient funds for all changes; 4) approval of County Counsel, or his designee, is obtained prior to any such amendments; 5) County and Contractor may, by written Amendment, mutually agree to reduce programs and/or services without reference to the 10 percent limitation and revise the applicable TCA; and 6) the Director, or his designee, notifies your Board and Chief Executive Officer (CEO) of Agreement changes in writing within 30 days after execution of each amendment.

# PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The ACOF Step-Out THP, located at 2010 E. El Segundo Boulevard, Compton, CA 90222, is a collaborative effort among ACOF, DCFS, the Probation Department, and DMH to provide housing and supportive services to Seriously Emotionally Disturbed (SED) and Severely and Persistently Mentally III (SPMI) young adults, ages 18 to 21, who have been in foster care in either the Dependency or the Delinquency system and have subsequently emancipated and had their court jurisdiction terminated. The primary goal of the Step-Out THP is to assist these high-risk young adults in obtaining and remaining in secure housing, increasing their independent living skills and income levels, and achieving greater independence through self-sufficiency.

Approval of the recommended actions will allow DMH to renew the term of the Agreement with ACOF which will authorize the continuation of the Step-Out THP for the provision of housing and supportive services for SED/SPMI young adults who are exiting the Dependency or Delinquency systems. The program will commence on July 1, 2013, and continue through June 30, 2014. Additionally, this Agreement will support the goal of reducing homelessness among the emancipated foster youth population.

# **Implementation of Strategic Plan Goals**

The recommended actions are consistent with County's Strategic Plan Goal 3, Integrated Services Delivery.

# FISCAL IMPACT/FINANCING

The total cost of this Agreement will be funded by an Intrafund Transfer from DCFS in the amount of \$136,000 for FY 2013-14. Funding for this Agreement has been included in DMH's Recommended Budget.

There is no net County cost impact associated with the recommended actions.

# FACTS AND PROVISIONS/LEGAL REQUIREMENTS

DCFS Chaffee ILP will fund 40 percent of the program. ACOF has secured the remaining 60 percent funding from the United States Department of Housing and Urban Development (HUD) Supportive Housing Program (SHP). In addition, ACOF contributes a portion of their corporate funding annually to cover the costs of client needs ineligible for SHP and DCFS Chaffee ILP funding. The SHP funding is awarded on a yearly basis; and since program inception, ACOF has successfully renewed this funding.

ACOF has the unique ability to secure HUD SHP funding for the Step-Out THP project and to continue operations without disruption. The various funding sources leveraged by ACOF to operate the Step-Out THP are interdependent and, therefore, any changes in funding availability would have

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an immediate impact on the viability of the program. Additionally, because the funding availability cycles of governmental and non-governmental entities vary widely, it is likely that a significant disruption in continuity of care and housing for the Step-Out THP young adult residents would occur if the contract is not renewed.

The attached Agreement format includes the following new, revised, or mandated provisions: Records and Audits, County Audit Settlements, Notice of Delays, Federal Access to Records.

The attached Agreement format has been approved as to form by County Counsel. DMH clinical and administrative staff will continue to administer the Agreement, evaluate programs to ensure that quality services are provided to clients, and ensure that the Agreement provisions and Departmental policies are followed.

The required Sole Source Checklist (Attachment II), justifying the need for the Sole Source Agreement with THP, has been approved by CEO and is included for your reference. Advance notification of intent to renew a Sole Source Contract with ACOF was submitted to your Board on April 23, 2013 (Attachment III).

# **CONTRACTING PROCESS**

Currently, DMH has a contractual relationship with ACOF for the THP Agreement. Renewing the existing contract will allow DCFS to continue to provide transitional housing for the SED and SPMI young adults.

# **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

The renewal of the THP Agreement will authorize the continued provision of housing and supportive services to SED and SPMI young adults; help increase their independent living skills and income level; achieve greater independence through self-sufficiency; and support their eventual transition to permanent housing.

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Respectfully submitted,

MARVIN J. SOUTHARD, D.S.W.

**Director of Mental Health** 

MJS:MM:RK:TB:co

h

**Enclosures** 

c: Chief Executive Officer
County Counsel
Executive Officer, Board of Supervisors
Chairperson, Mental Health Commission

A Community of Friends	MH190113	
	CONTRACT NUMBER	
	MH190095	
Business Address:	REFERENCE NUMBER	
3701 Wilshire Boulevard, Suite 700		
Los Angeles, CA 90010		
Supervisory District(s) 2		

# TRANSITIONAL HOUSING PROGRAM AGREEMENT

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# **EXHIBITS**

A.	STATEMENT OF WORK
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A-2	TAY HOUSING AFTERCARE REPORT
A-3	TAY HOUSING REFERRAL REPORT
B.	PAYMENT SCHEDULE
B-1	MONTHLY CLAIM FOR COST REIMBURSEMENT
C.	CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT
D.	CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT
E.	ATTESTATION REGARDING FEDERALLY FUNDED PROGRAMS
F.	SAFELY SURRENDERED BABY LAW FACT SHEET (IN ENGLISH AND SPANISH)
G.	CHARITABLE CONTRIBUTIONS CERTIFICATION
H.	FAMILIARITY WITH THE COUNTY LOBBYIST ORDINANCE CERTIFICATION
١.	CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM CERTIFICATION

#### CONTRACTOR SERVICES AGREEMENT

THIS AGREEMENT for Contractor Services (hereafter "Agreement") is made and entered into this \_\_\_\_ day of \_\_\_\_\_, 2013, by and between <u>A Community of Friends</u>, hereafter "CONTRACTOR") and the County of Los Angeles, on behalf of its Department of Mental Health (hereafter "COUNTY").

#### **RECITALS**

WHEREAS, the COUNTY has a need for, and desires to obtain transitional housing program from A Community of Friends for mentally disabled emancipated young adults from DCFS or Probation foster care as described in this agreement with special expertise and experience to act as a CONTRACTOR to the COUNTY for the provision of (transitional housing); and

WHEREAS, CONTRACTOR is specifically trained and possesses the skills, experience, education and competency for the provision (<u>transitional housing</u>); and

WHEREAS, the COUNTY desires to engage CONTRACTOR for such special services upon the terms provided in this Agreement; and

WHEREAS, the County is authorized by Government Code Section 31000 to contract for such special services, including those contemplated herein.

NOW, THEREFORE, in consideration of the mutual covenants, conditions, representations and warranties contained herein, it is agreed by and between COUNTY and CONTRACTOR as follows:

#### **PREAMBLE**

For over a decade, the County has collaborated with its community partners to enhance the capacity of the health and human services system to improve the lives of children and families. These efforts require, as a fundamental expectation, that the County's contracting partners share the County and community's commitment to provide health and human service that support achievement of the County's vision, goals, values and adopted outcomes. Key to these efforts is the integration of service delivery systems and the adoption of the Customer Service and Satisfaction Standards.

The County of Los Angeles' Vision is to improve the quality of life in the County by providing responsive, efficient, and high quality public services that promote the self-sufficiency, well-being and prosperity of individuals, families, businesses and communities. This philosophy of teamwork and collaboration is anchored in the shared values of:

■ Accountability

■ Customer Orientation

■ Professionalism

■ Can-Do-Attitude

■ Integrity

■ Respect for Diversity

■ Compassion

■ Leadership

■ Responsiveness

These shared values are encompassed in the County Mission to enrich lives through effective and caring service and the County Strategic Plan's eight goals; 1) Operational Effectiveness; 2) Children, Family and Adult Well-Being; 3) Community and Municipal Services; 4) Health and Mental Health; 5) Public Safety; Improving the well-being of children and families requires coordination, collaboration, and integration of services across functional and jurisdictional boundaries, by and between County

departments/agencies, and community and contracting partners.

The basic conditions that represent the well-being we seek for all children and families in Los Angeles County are delineated in the following five outcomes, adopted by the Board of Supervisors in January 1993.

- Good Health;
- Economic Well-Being;
- Safety and Survival;
- Emotional and Social Well-Being; and
- Education and Workforce Readiness.

Recognizing no single strategy – in isolation – can achieve the County's outcomes of well-being for children and families, consensus has emerged among County and community leaders that making substantial improvements in integrating the County's health and human services system is necessary to significantly move toward achieving these outcomes. The County has also established the following values and goals for guiding this effort to integrate the health and human services delivery system:

- ✓ Families are treated with respect in every encounter they have with the health, educational, and social services systems.
- ✓ Families can easily access a broad range of services to address their needs, build on their strengths, and achieve their goals.
- ✓ There is no "wrong door": wherever a family enters the system is the right place.
- ✓ Families receive services tailored to their unique situations and needs.
- ✓ Service providers and advocates involve families in the process of determining service plans, and proactively provide families with coordinated comprehensive information, services and resources.
- ✓ The County service system is flexible, able to respond to service demands for both the Countywide population and specific population groups.
- ✓ The County service system acts to strengthen communities, recognizing that just as individuals live in families, families live in communities.
- ✓ In supporting families and communities, County agencies work seamlessly with public and private service providers, community-based organizations, and other community partners.
- ✓ County agencies and their partners work together seamlessly to demonstrate substantial progress towards making the system more strength-based, family-focused, culturallycompetent, accessible, user-friendly, responsive, cohesive, efficient, professional, and accountable.
- ✓ County agencies and their partners focus on administrative and operational enhancements to optimize the sharing of information, resources, and best practices while also protecting the privacy rights of families.
- ✓ County agencies and their partners pursue multi-disciplinary service delivery, a single service

- plan, staff development opportunities, infrastructure enhancements, customer service and satisfaction evaluation, and revenue maximization.
- ✓ County agencies and their partners create incentives to reinforce the direction toward service integration and a seamless service delivery system.
- The County human service system embraces a commitment to the disciplined pursuit of results accountability across systems. Specifically, any strategy designed to improve the County human services system for children and families should ultimately be judged by whether it helps achieve the County's five outcomes for children and families: good health, economic well being, safety and survival, emotional and social well-being, and education and workforce readiness. The County, its clients, contracting partners, and the community will continue to work together to develop ways to make County services more accessible, customer friendly, better integrated, and outcome-focused. Several departments have identified shared themes in their strategic plans for achieving these goals including: making an effort to become more consumer/client-focused; valuing community partnerships and collaborations; emphasizing values and integrity; and using a strengths-based and multi-disciplinary team approach. County departments are also working to provide the Board of Supervisors and the community with a better understanding of how resources are being utilized, how well services are being provided, and what are the results of the services: is anyone better off?
- ✓ The County of Los Angeles health and human service departments and their partners are working together to achieve the following *Customer Service and Satisfaction Standards* in support of improving outcomes for children and families.

#### Personal Service Delivery

The service delivery team – staff and volunteers – will treat customers and each other with courtesy, dignity, and respect.

- Introduce themselves by name
- Listen carefully and patiently to customers
- Be responsive to cultural and linguistic needs
- Explain procedures clearly
- Build on the strengths of families and communities

#### Service Access

Service providers will work proactively to facilitate customer access to services.

- Provide services as promptly as possible
- Provide clear directions and service information
- Outreach to the community and promote available services
- Involve families in service plan development
- Follow-up to ensure appropriate delivery of services

#### Service Environment

Service providers will deliver services in a clean, safe, and welcoming environment, which supports the effective delivery of services.

- Ensure a safe environment
- Ensure a professional atmosphere
- Display vision, mission, and values
- Provide a clean and comfortable waiting area
- Ensure privacy
- · Post compliant and appeal procedures

The basis for all County health and human services contracts is the provision of the highest level of quality services that support improved outcomes for children and families. The County and its contracting partners must work together and share a commitment to achieve a common vision, goals, outcomes, and standards for providing services.

- **ADMINISTRATION**: Director shall have the authority to administer this Agreement on behalf of County. Contractor shall designate in writing a Contract Manager who shall function as liaison with County regarding Contractor's performance hereunder.
- **2.0 APPLICABLE DOCUMENTS**: Exhibits A, A-1, B, B-1, C, D, E, F, G, H, and I are attached to and form a part of this Agreement. Any reference throughout the base agreement and each of its exhibits to "Agreement" shall, unless the context clearly denotes otherwise, denote the base agreement with all exhibits hereby incorporated.
  - 1. Exhibit A Statement of Work
    - Exhibit A-1 TAY Housing Census Report
    - Exhibit A-2 TAY Housing Aftercare Report
    - Exhibit A-3 TAY Housing Referral Report
  - 2. Exhibit B Payment Schedule
    - Exhibit B-1 Monthly Claim for Cost Reimbursement
  - 3. Exhibit C Contractor Acknowledgement and Confidentiality Agreement
  - 4. Exhibit D Contractor Employee Acknowledgement and Confidentiality Agreement
  - 5. Exhibit E Attestation Regarding Federally Funded Programs
  - 6. Exhibit F Safely Surrendered Baby Law Fact Sheet (In English and Spanish)
  - 7. Exhibit G Charitable Contributions Certification
  - 8. Exhibit H Familiarity with the County Lobbyist Ordinance Certification
  - 9. Exhibit I Contractor Employee Jury Service Program Certification
- 3.0 <u>SERVICES PROVIDED</u>: Contractor shall provide services to County as set forth in <u>Exhibit A</u> (Statement of Work) which is attached hereto and incorporated by reference as though fully set forth herein.

# 4.0 TERM OF AGREEMENT:

- A. <u>Initial Period</u>: The Initial Period of this Agreement shall commence on <u>July 1, 2013</u> and shall continue in full force and effect through <u>June 30, 2014</u>.
- B. <u>Automatic Renewal Period(s)</u>: After the Initial Period, this Agreement shall be automatically renewed two additional periods without further action by the parties hereto unless either party desires to terminate this Agreement at the end of either the Initial Period or First Automatic Renewal Periods and gives written notice to the other party not less than 30 calendar days prior to the end of the Initial Period or the end of the First Automatic Renewal Periods, as applicable.
- C. Contractor Alert Reporting Database (CARD): The County maintains databases that track/monitor contractor performance history. Information entered into such databases may be used for a variety of purposes, including determining whether the County will exercise a contract term extension option.
- (1) <u>First Automatic Renewal Period</u>: If this Agreement is automatically renewed, the First Automatic Renewal Period shall commence on <u>N/A</u> and shall continue in full force and effect through <u>N/A</u>.
- (2) <u>Second Automatic Renewal Period</u>: If this Agreement is automatically renewed, the Second Automatic Renewal Period shall commence on <u>N/A</u> and shall continue in full force and effect through <u>N/A</u>.
- D. <u>Six Months Notification of Agreement Expiration</u>: Contractor shall notify County when this Agreement is within six (6) months of expiration. Contractor shall send such notice to those persons and addresses which are set forth in Paragraph 56.0 (NOTICES).
- E. Suspension of Payments: Payments to Contractor under this Agreement shall be suspended if Director, for good cause, determines that Contractor is in default under any of the provisions of this Agreement. Except in cases of alleged fraud or similar intentional wrongdoing, at least 30 calendar days notice of such suspension shall be provided to Contractor, including a statement of the reason(s) for such suspension. Thereafter, Contractor may, within 15 calendar days, request reconsideration of the Director's decision. Payments shall not be withheld pending the results of the reconsideration process.

# 5.0 **COMPENSATION**:

- A. Notwithstanding such limitation of funds, Contractor agrees to satisfactorily complete all work specified in **Exhibit A**. In consideration of the performance by Contractor in a manner satisfactory to County of the services described in **Exhibit A**, Contractor shall be paid for all operational expenses in accordance with the Payment Schedule established in **Exhibit B**. Operational expenses include, but are not limited to: utilities, insurance, property management, property maintenance, food, personal and incidental items, and household goods, such as bed linens, towels, kitchen supplies, etc.
- B. Total compensation for all services furnished hereunder shall not exceed the sum of **ONE HUNDRED THIRTY-SIX THOUSAND** DOLLARS (\$136,000) for Fiscal Year 2013–14.
  - C. In no event shall County pay Contractor more than this Total Compensation Amount for

Contractor's performance hereunder. Payment to Contractor shall be only upon written approval of the invoice and report by County's Program Manager or his/her designated representative.

- D. To request payment, Contractor shall present to County's Program Manager, monthly in arrears, invoices accompanied by supporting documentation, and a report detailing eligible operating expenses incurred during the invoice period. This report shall be prepared in a format satisfactory to County's Program Manager or his/her designated representative.
  - E. Contractor shall submit invoices to:

County of Los Angeles Department of Mental Health 550 South Vermont Avenue, 4<sup>th</sup> Floor Los Angeles, CA 90020

Attn: Terri Boykins, LCSW, DMH-District Chief for Transitional Age Youth

- F. Contractor shall inform County when up to 75 percent (75%) of the Total Compensation Amount has been incurred. Contractor shall send such notice to those persons and addresses which are set forth in Paragraph 56.0 (NOTICES).
- G. <u>No Payment for Services Provided Following Expiration/Termination of Contract</u>: Contractor shall have no claim against County for payment of any money or reimbursement, of any kind whatsoever, for any service provided by Contractor after the expiration or other termination of this Contract. Should Contractor receive any such payment, it shall immediately notify County and shall immediately repay all such funds to County. Payment by County for services rendered after expiration/termination of this Contract shall not constitute a waiver of County's right to recover such payment from Contractor. This provision shall survive the expiration or other termination of this Contract.
- H. Budget Reductions: In the event that the County's Board of Supervisors adopts, in any fiscal year, a County Budget which provides for reductions in County contracts, the County reserves the right to reduce its payment obligation under this Agreement to implement such Board reductions for that fiscal year and any subsequent fiscal year during the term of this Agreement (including any extensions), and the services to be provided by the Contractor under this Agreement shall also be reduced correspondingly. The County's notice to the Contractor regarding said reduction in payment obligation shall be provided within 30 calendar days of the Board's approval of such action. Except as set forth in the preceding sentence, the Contractor shall continue to provide all of the services set forth in this Agreement.

#### 6.0 REPORTING RESPONSIBILITY AND USE OF COUNTY RESOURCES:

#### A. <u>County's Program Manager</u>:

- 1. Contractor shall report to County's Program Manager who shall be responsible for coordination of all administrative and contractual matters relating to this Agreement, the approval of all invoices submitted hereunder by Contractor, and final acceptance of all documentation and work.
- 2. Upon advance approval of the County Program Manager, County may provide Contractor with reasonable or use of certain County resources, such as reasonable clerical support and

County facilities, as determined by the County Program Manager, who shall be the sole judge of the reasonableness and extent of any such use. The use or non-use of County resources by Contractor shall not relieve Contractor of its responsibility to provide services and complete all work under this Agreement in a manner satisfactory to County, and shall not affect Contractor's status as an independent Contractor. County's Program Manager shall be: <u>Terri Boykins, LCSW</u>.

- B. <u>Contractor's Project Manager</u>: Contractor's Project Manager shall be responsible for coordination of all administrative and contractual matters relating to this Agreement, including, but not limited to, allocation of Contractor's resources, submission of invoices, and resolution of any questions/disputes. Contractor's Project Manager shall be: <u>TBD</u>.
- **7.0 WARRANTY**: Contractor represents and warrants that all work, deliverables, and other services provided to County shall be of professional quality, will be provided as required by this Agreement, and will be free from any material defects, errors, or omissions.

#### 8.0 RECORDS AND AUDITS:

- A. Contractor shall maintain accurate and complete financial records of its operations as they relate to the services provided under this Agreement in accordance with generally accepted accounting principles, and with all guidelines, standards, and procedures which may be provided by County to Contractor. Minimum standards for accounting principles are set forth in County's Auditor-Controller's Contract Accounting and Administration Handbook which shall be furnished to Contractor by County upon request. Contractor shall also maintain accurate and complete records of all services provided by all professional and other personnel and other records of all services provided hereunder in sufficient detail to permit an evaluation and audit of the services provided under this Agreement. All such records shall be maintained by Contractor at a location in Los Angeles County during the term of this Agreement and for five (5) years thereafter. During such retention period, all such records shall be made available during County's normal business hours to representatives of County and/or State governments for purposes of inspection, program review, and/or audit. In the event any records are located outside Los Angeles County, then Contractor shall pay County for all travel, per diem, and other costs incurred by County for any inspection or audit at such other location.
- B. In the event that any audit of any or all aspects of this Agreement is conducted of Contractor by any Federal or State auditor, or by any auditor or accountant employed by Contractor or otherwise, then Contractor shall file a copy of such audit report(s) with DMH's Contracts Development and Administration Division within 30 days of Contractor's receipt thereof, unless otherwise provided by applicable Federal or State law or under this Agreement.
- C. Failure on the part of Contractor to comply with any of the terms of this Paragraph 8.0 shall constitute a material breach of this Agreement upon which County may terminate or suspend this Agreement.
- **9.0 COUNTY AUDIT SETTLEMENTS**: If, at any time during the term of this Agreement or at any time after the expiration or termination of this Agreement, authorized representatives of County conduct an

audit of Contractor regarding the services provided hereunder and if such audit finds that County's dollar liability for such services is less than payments made by County to Contractor, then, the difference shall be: 1) repaid by Contractor to County by cash payment upon demand and/or 2) at the sole discretion of Director, deducted from any amounts due by County to Contractor, whether under this Agreement or "otherwise. If such audit finds that County's dollar liability for services provided hereunder is more than payments made by County to Contractor, then the difference shall be paid to Contractor by County by cash payment, provided that in no event shall County's Maximum Contract Amount, as set forth in Paragraph 5.0 (COMPENSATION), be exceeded.

- **NOTICE OF DELAYS:** Whenever County or Contractor has knowledge that any actual or potential situation is delaying or threatens to delay the timely performance of this Agreement, such party shall, within three (3) business days, give notice thereof, including all relevant information with respect thereto, to the other party.
- 11.0 FEDERAL ACCESS TO RECORDS: If, and to the extent that, Section 1861(v)(1)(I) of the Social Security Act (42 United States Code Section 1395x(v)(1)(I)) is applicable, Contractor agrees that for a period of four (4) years following the furnishing of services under this Agreement, Contractor shall maintain and make available, upon written request, to the Secretary of the United States Department of Health and Human Services or the Controller General of the United States, or to any of their duly authorized representatives, the contracts, books, documents and records of Contractor which are necessary to verify the nature and extent of the cost of services hereunder. Furthermore, if Contractor carries out any of the services provided hereunder through any subcontract with a value or cost of Ten Thousand (\$10,000) Dollars or more over a twelve-month period with a related organization (as that term is defined under Federal law), Contractor agrees that each such subcontract shall provide for such access to the subcontract, books, documents and records of the subcontractor.

#### 12.0 INDEMNIFICATION AND INSURANCE:

- A. <u>Indemnification</u>: Contractor shall indemnify, defend and hold harmless the County, its Special Districts, elected and appointed officers, employees, and agents from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, and expenses (including attorney and expert witness fees), arising from or connected with the Contractor's acts and/or omissions arising from and/or relating to this Agreement.
- B. <u>General Provisions for all Insurance Coverage</u>: Without limiting Contractor's indemnification of County, and in the performance of this Agreement and until all of its obligations pursuant to this Agreement have been met, Contractor shall provide and maintain at its own expense insurance coverage satisfying the requirements specified in Subparagraphs B and C of this Paragraph 12.0. These minimum insurance coverage terms, types and limits (the "Required Insurance") also are in addition to and separate from any other contractual obligation imposed upon Contractor pursuant to this Agreement. The County in no way warrants that the Required Insurance is sufficient to protect the Contractor for liabilities which may arise from or relate to this Agreement.

# (1) Evidence of Coverage and Notice to County

- (a) Certificate(s) of insurance coverage (Certificate) satisfactory to County, and a copy of an Additional Insured endorsement confirming County and its Agents (defined below) has been given Insured status under the Contractor's General Liability policy, shall be delivered to County at the address shown below and provided prior to commencing services under this Agreement.
- (b) Renewal Certificates shall be provided to County not less than 10 days prior to Contractor's policy expiration dates. The County reserves the right to obtain complete, certified copies of any required Contractor and/or Sub-Contractor insurance policies at any time.
- (c) Certificates shall identify all Required Insurance coverage types and limits specified herein, reference this Agreement by name or number, and be signed by an authorized representative of the insurer(s). The Insured party named on the Certificate shall match the name of the Contractor identified as the contracting party in this Agreement. Certificates shall provide the full name of each insurer providing coverage, its NAIC (National Association of Insurance Commissioners) identification number, its financial rating, the amounts of any policy deductibles or self-insured retentions exceeding Fifty Thousand (\$50,000) Dollars, and list any County required endorsement forms.
- (d) Neither the County's failure to obtain, nor the County's receipt of, or failure to object to a non-complying insurance certificate or endorsement, or any other insurance documentation or information provided by the Contractor, its insurance broker(s) and/or insurer(s), shall be construed as a waiver of any of the Required Insurance provisions.

Certificates and copies of any required endorsements shall be sent to:

Los Angeles County - Department of Mental Health Contracts Development and Administration Division 550 S. Vermont Avenue, 5<sup>th</sup> Floor Los Angeles, CA 90020

Contractor also shall promptly report to County any injury or property damage accident or incident, including any injury to a Contractor employee occurring on County property, and any loss, disappearance, destruction, misuse, or theft of County property, monies or securities entrusted to Contractor. Contractor also shall promptly notify County of any third party claim or suit filed against Contractor or any of its Sub-Contractors which arises from or relates to this Agreement, and could result in the filing of a claim or lawsuit against Contractor and/or County.

#### (2) Additional Insured Status and Scope of Coverage

The County of Los Angeles, its Special Districts, Elected Officials, Officers, Agents, Employees and Volunteers (collectively County and its Agents) shall be provided additional insured status under Contractor's General Liability policy with respect to liability arising out of Contractor's ongoing and completed operations performed on behalf of the County. County and its Agents additional insured status shall apply with respect to liability and defense of suits arising out of the Contractor's acts or omissions, whether such liability is attributable to the Contractor or to the County. The full policy limits and

scope of protection also shall apply to the County and its Agents as an additional insured, even if they exceed the County's minimum Required Insurance specifications herein. Use of an automatic additional insured endorsement form is acceptable providing it satisfies the Required Insurance provisions herein.

#### (3) Cancellation of Insurance

Except in the case of cancellation for non-payment of premium, Contractor's insurance policies shall provide, and Certificates shall specify, that County shall receive not less than thirty (30) days advance written notice by mail of any cancellation of the Required Insurance. Ten (10) days prior notice may be given to County in event of cancellation for non-payment of premium.

# (4) Failure to Maintain Insurance

Contractor's failure to maintain or to provide acceptable evidence that it maintains the Required Insurance shall constitute a material breach of the Agreement, upon which County immediately may withhold payments due to Contractor, and/or suspend or terminate this Agreement. County, at its sole discretion, may obtain damages from Contractor resulting from said breach.

#### (5) <u>Insurer Financial Ratings</u>

Coverage shall be placed with insurers acceptable to the County with A.M. Best ratings of not less than A:VII unless otherwise approved by County.

# (6) Contractor's Insurance Shall Be Primary

Contractor's insurance policies, with respect to any claims related to this Agreement, shall be primary with respect to all other sources of coverage available to Contractor. Any County maintained insurance or self-insurance coverage shall be in excess of and not contribute to any Contractor coverage.

#### (7) Waivers of Subrogation

To the fullest extent permitted by law, the Contractor hereby waives its rights and its insurer(s)' rights of recovery against County under all the Required Insurance for any loss arising from or relating to this Agreement. The Contractor shall require its insurers to execute any waiver of subrogation endorsements which may be necessary to effect such waiver.

#### (8) Sub-Contractor Insurance Coverage Requirements

Contractor shall include all Sub-Contractors as insured under Contractor's own policies, or shall provide County with each Sub-Contractor's separate evidence of insurance coverage. Contractor shall be responsible for verifying each Sub-Contractor complies with the Required Insurance provisions herein, and shall require that each Sub-Contractor name the County and Contractor as additional insured on the Sub-Contractor's General Liability policy. Contractor shall obtain County's prior review and approval of any Sub-Contractor request for modification of the Required Insurance.

# (9) <u>Deductibles and Self-Insured Retentions (SIRs)</u>

Contractor's policies shall not obligate the County to pay any portion of any Contractor deductible or SIR. The County retains the right to require Contractor to reduce or eliminate policy deductibles and SIRs as respects the County, or to provide a bond guaranteeing Contractor's

payment of all deductibles and SIRs, including all related claims investigation, administration and defense expenses. Such bond shall be executed by a corporate surety licensed to transact business in the State of California.

# (10) Claims Made Coverage

If any part of the Required Insurance is written on a claims made basis, any policy retroactive date shall precede the effective date of this Agreement. Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following Agreement expiration, termination or cancellation.

# (11) Application of Excess Liability Coverage

Contractors may use a combination of primary, and excess insurance policies which provide coverage as broad as ("follow form" over) the underlying primary policies, to satisfy the Required Insurance provisions.

# (12) <u>Separation of Insured</u>

All liability policies shall provide cross-liability coverage as would be afforded by the standard ISO (Insurance Services Office, Inc.) separation of insured provision with no insured versus insured exclusions or limitations.

#### (13) Alternative Risk Financing Programs

The County reserves the right to review, and then approve, Contractor use of self-insurance, risk retention groups, risk purchasing groups, pooling arrangements and captive insurance to satisfy the Required Insurance provisions. The County and its Agents shall be designated as an Additional Covered Party under any approved program.

# (14) County Review and Approval of Insurance Requirements

The County reserves the right to review and adjust the Required Insurance provisions, conditioned upon County's determination of changes in risk exposures.

# C. Insurance Coverage

(1) <u>Commercial General Liability</u> insurance (providing scope of coverage equivalent to ISO policy form CG 00 01), naming County and its Agents as an additional insured, with limits of not less than:

General Aggregate: \$2 million
Products/Completed Operations Aggregate: \$1 million
Personal and Advertising Injury: \$1 million
Each Occurrence: \$1 million

(2) <u>Automobile Liability</u> insurance (providing scope of coverage equivalent to ISO policy form CA 00 01) with limits of not less than \$1 million for bodily injury and property damage, in combined or equivalent split limits, for each single accident. Insurance shall cover liability arising out of

Contractor's use of autos pursuant to this Agreement, including owned, leased, hired, and/or non-owned autos, as each may be applicable.

Workers Compensation and Employers' Liability insurance or qualified self-insurance satisfying statutory requirements, which includes Employers' Liability coverage with limits of not less than \$1 million per accident. If Contractor will provide leased employees, or, is an employee leasing or temporary staffing firm or a professional employer organization (PEO), coverage also shall include an Alternate Employer Endorsement (providing scope of coverage equivalent to ISO policy form WC 00 03 01 A) naming the County as the Alternate Employer, and the endorsement form shall be modified to provide that County will receive not less than 30 days advance written notice of cancellation of this coverage provision. If applicable to Contractor's operations, coverage also shall be arranged to satisfy the requirements of any federal workers or workmen's compensation law or any federal occupational disease law.

# (4) Unique Insurance Coverage

# (a) Sexual Misconduct Liability

Insurance covering actual or alleged claims for sexual misconduct and/or molestation with limits of not less than \$2 million per claim and \$2 million aggregate, and claims for negligent employment, investigation, supervision, training or retention of, or failure to report to proper authorities, a person(s) who committed any act of abuse, molestation, harassment, mistreatment or maltreatment of a sexual nature.

#### (b) Professional Liability/Errors and Omissions

Insurance covering Contractor's liability arising from or related to this Contract, with limits of not less than \$1 million per claim and \$3 million aggregate. Further, Contractor understands and agrees it shall maintain such coverage for a period of not less than three (3) years following this Agreement's expiration, termination or cancellation.

#### (c) Property Coverage

Contractors given exclusive use of County owned or leased property shall carry property coverage at least as broad as that provided by the ISO special causes of loss (ISO policy form CP 10 30) form. The County and its Agents shall be named as an Additional Insured and Loss Payee on Contractor's insurance as its interests may appear. Automobiles and mobile equipment shall be insured for their actual cash value. Real property and all other personal property shall be insured for their full replacement value.

13.0 <u>CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT</u>: Contractor shall provide to County an executed Contractor Acknowledgement and Confidentiality Agreement in Exhibit C prior to performing work under this Agreement. Such Agreement shall be delivered to <u>Department of Mental Health, ATTN: Chief, Contracts Development and Administration Division, 550 South Vermont Avenue, 5<sup>th</sup> Floor, Los Angeles, CA 90020 on or immediately after the effective date of this Agreement but in no event later than the date the Contractor first performs work under this Agreement.</u>

# 14.0 CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT:

Contractor shall maintain on file an executed Contractor Employee Acknowledgement and Confidentiality Agreement in Exhibit D for each individual who performs work under this Agreement after the effective date of this Agreement but in no event later than the date the individual first performs work under this Agreement. Such Agreements shall be maintained in accordance with all applicable County, State and Federal requirements and made available for inspection and/or audit by authorized representatives of County, State and/or Federal governments.

**15.0 TITLE TO PROPERTY**: County and Contractor agree that all design concepts, algorithms, programs, formats, documentation, and all other original materials and work product produced by the Contractor pursuant to performance under this Agreement, are the sole property of the Contractor.

County and Contractor agree that all data, including enhancements and modifications of the data, generated during the course of this Agreement shall remain the sole property of the County.

Contractor further agrees that any documentation or technical materials provided by County or generated by County or Contractor during the course of Contractor performance pursuant to this Agreement shall not be reproduced or disclosed without the prior written consent of County's Project Manager.

**TERMINATION FOR NON-APPROPRIATION OF FUNDS**: Notwithstanding any other provision of this Contract, the County shall not be obligated for the Contractor's performance hereunder or by any provision of this Contract during any of the County's future fiscal years unless and until the County's Board of Supervisors appropriates funds for this Contract in the County's Budget for each such future fiscal year. In the event that funds are not appropriated for this Contract, then this Contract shall terminate as of June 30 of the last fiscal year for which funds were appropriated. The County shall notify the Contractor in writing of any such non-allocation of funds at the earliest possible date.

#### 17.0 <u>DELEGATION AND ASSIGNMENT BY CONTRACTOR</u>:

- A. Contractor shall not assign its rights or delegate its duties under this Agreement, or both, whether in whole or in part, without the prior written consent of County, in its discretion, and any attempted assignment or delegation without such consent shall be null and void. For purposes of this paragraph, County consent shall require a written Amendment to this Agreement, which is formally approved and executed by the parties. Any payments by County to any approved delegate or assignee on any claim under this Agreement shall be deductible, at County's sole discretion, against the claims which Contractor may have against County.
- B. Shareholders, partners, members, or other equity holders of Contractor may transfer, sell, exchange, assign, or divest themselves of any interest they may have therein. However, in the event any such sale, transfer, exchange, assignment, or divestment is effected in such a way as to give majority control of Contractor to any person(s), corporation, partnership, or legal entity other than the majority controlling interest therein at the time of execution of this Agreement, such disposition is an assignment requiring the prior written consent of County in accordance with applicable provisions of this Agreement.
  - C. Any assumption, assignment, delegation, or takeover of any of the Contractor's duties,

responsibilities, obligations, or performance of same by any entity other than the Contractor, whether through assignment, subcontract, delegation, merger, buyout, or any other mechanism, with or without consideration for any reason whatsoever without County's express prior written approval, shall be a material breach of this Agreement which may result in the termination of this Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

# 18.0 SUBCONTRACTING:

- A. No performance of this Agreement or any portion thereof may be subcontracted by Contractor without the prior written consent of County, as provided in this Paragraph 18.0. Any attempt by Contractor to subcontract any performance, obligation, or responsibility under this Agreement, without the prior written consent of County, shall be null and void and shall constitute a material breach of this Agreement. Notwithstanding any other provision of this Agreement, in the event of any such breach by Contractor, this Agreement may be terminated forthwith by County. Notwithstanding any other provision of this Agreement, the parties do not in any way intend that any person or entity shall acquire any rights as a third party beneficiary of this Agreement.
- B. If Contractor desires to subcontract any portion of its performance, obligations, or responsibilities under this Agreement, Contractor shall make a written request to County for written approval to enter into the particular subcontract. Contractor's request to County shall include:
  - 1. The reasons for the particular subcontract.
  - 2. A detailed description of the services to be provided by the subcontract.
  - 3. Identification of the proposed subcontract and an explanation of why and how the proposed Sub-Contractor was selected, including the degree of competition involved.
  - 4. A description of the proposed subcontract amount and manner of compensation, together with Contractor's cost or analysis thereof.
  - 5. A copy of the proposed subcontract which shall contain the following provision: "This contract is a subcontract under the terms of the prime contract with the County of Los Angeles and shall be subject to all of the provisions of such prime contract."
  - 6. A copy of the proposed subcontract, if in excess of \$10,000 and utilizes State funds, shall also contain the following provision:

"The contracting parties shall be subject to the examination and audit of the Auditor General for a period of three (3) years after final payment under contract (Government Code, Section 8546.7)."

The Contractor will also be subject to the examination and audit of the State Auditor General for a period of three (3) years after final payment under contract (Government Code, Section 8546.7).

- 7. Any other information and/or certifications requested by County.
- C. County shall review Contractor's request to subcontract and shall determine, in its sole

discretion, whether or not to consent to such on a case-by-case basis.

- D. Contractor shall indemnify and hold harmless County, its officers, employees, and agents, from and against any and all liability, damages, costs, and expenses, including, but not limited to, defense costs and legal fees, arising from or related to Contractor's use of any Sub-Contractor, including any officers, employees, or agents of any Sub-Contractor, in the same manner as required for Contractor, its officers, employees, and agents, under this Agreement.
- E. Notwithstanding any County consent to any subcontracting, Contractor shall remain fully liable and responsible for any and all performance required of it under this Agreement, and no subcontract shall bind or purport to bind County. Further, County approval of any subcontract shall not be construed to limit in any way Contractor's performance, obligations, or responsibilities, to County, nor shall such approval limit in any way any of County's rights or remedies contained in this Agreement. Additionally, County approval of any subcontract shall not be construed in any way to constitute the determination of the allow ability or appropriateness of any cost or payment under this Agreement.
- F. In the event that County consents to any subcontracting, such consent shall be subject to County's right to give prior and continuing approval of any and all Sub-Contractor personnel providing services under such subcontract. Contractor shall assure that any Sub-Contractor personnel not approved by County shall be immediately, removed from the provision of any services under the particular subcontract or that other action is taken as requested by County. County shall not be liable or responsible in any way to Contractor, to any Sub-Contractor, or to any officers, employees, or agents of Contractor or any Sub-Contractor, for any liability, damages, costs or expenses arising from or related to County's exercise of such right.
- G. In the event that County consents to any subcontracting, such consent shall be subject to County's right to terminate, in whole or in part, any subcontract at any time upon written notice to Contractor when such action is deemed by County to be in its best interest. County shall not be liable or responsible in any way to Contractor, to any Sub-Contractor, or to any officers, employees, or agents of Contractor or any Sub-Contractor, for any liability, damages, costs, or expenses arising from or related to County's exercise or such right.
- H. In the event that County consents to any subcontracting, each and all of the provisions of this Agreement and any amendment thereto shall extend to, be binding upon, and inure to the benefit of, the successors or administrators of the respective parties.
- I. In the event that County consents to any subcontracting, such consent shall apply to each particular subcontract only and shall not be, or be construed to be, a waiver of this Paragraph 18.0 or a blanket consent to any further subcontracting.
- J. In the event that County consents to any subcontracting, Contractor shall be solely liable and responsible for any and all payments and/or other compensation to all Sub-Contractors and their officers, employees, and agents. County shall have no liability or responsibility whatsoever for any payment and/or other compensation for any Sub-Contractors or their officers, employees, and agents.

- K. Contractor shall deliver to the Chief of DMH's Contracts Development and Administration Division a fully executed copy of each subcontract entered into by Contractor pursuant to this Paragraph 18.0, on or immediately after the effective date of the subcontract but in no event later than the date any services are performed under the subcontract.
- L. In the event that County consents to any subcontracting, Contractor shall obtain and maintain on file an executed Sub-Contractor Employee Acknowledgement or Employer, in the form as contained in the Agreement, for each Sub-Contractor's employees performing services under the subcontract. Such acknowledgements shall be delivered to the Chief of DMH's Contract Development and Administration Division on or immediately after the commencement date of the particular subcontract but in no event later than the date such employee first performs any services under the subcontract.
- M. County shall have no liability or responsibility whatsoever for any payment or other compensation for any Sub-Contractor or its officers, employees, and agents.
- N. Director is hereby authorized to act for and on behalf of County pursuant to this Paragraph 18.0, including, but not limited to, consenting to any subcontracting.
- **19.0** <u>CAPTIONS AND PARAGRAPH HEADINGS</u>: Captions and paragraph headings used throughout this Agreement, including all exhibits, are for convenience only and are not a part of the Agreement and shall not be used in constructing the Agreement.
- **WAIVER**: No waiver by either party of any breach of any provision of this Agreement shall constitute a waiver of any other breach of such provision. Failure of either party to enforce at any time, or from time to time, any provision of this Agreement shall not be construed as a waiver thereof.
- **GOVERNING LAW, JURISDICTION AND VENUE**: This Agreement shall be governed by, and construed in accordance with, the laws of the State of California. Contractor agrees and consents to the exclusive jurisdiction of the courts of the State of California for all purposes regarding this Agreement and further agrees and consents that venue of any action brought hereunder shall be exclusively in the County of Los Angeles, California.
- **CONFLICT OF INTEREST**: No County employee whose position in County enables such employee to influence the award or administration of this Agreement or any competing agreement, and no spouse or Contractor economic dependent of such employee, shall be employed in any capacity by or have any direct or indirect financial interest in this Agreement. No officer or employee of Contractor who may financially benefit from the provision of services hereunder shall in any way participate in County's approval, or ongoing evaluation, of such services, or in any way attempt to unlawfully influence County's approval or ongoing evaluation of such services.

Contractor shall comply with all conflict of interest laws, ordinances and regulations now in effect or hereafter to be enacted during the term of this Agreement. Contractor warrants that it is not now aware of any facts which create a conflict of interest. If Contractor hereafter becomes aware of any facts which might reasonably be expected to create a conflict of interest, it shall immediately make full written disclosure of such facts to County. Full written disclosure shall include, without limitation, identification of all persons

implicated and complete description of all relevant circumstances.

- **COMPLETE AGREEMENT**: The body of this Agreement and the Exhibits thereto, shall constitute the complete and exclusive statement of understanding between the parties which supersedes all previous agreements, written or oral, and all communications between the parties relating to the subject matter of this Agreement.
- **INDEPENDENT CONTRACTOR STATUS**: It is understood and agreed, and it is the intention of the parties hereto, that Contractor is an independent Contractor and not the employee, agent, joint venture, or partner of County for any purpose whatsoever. Contractor shall be solely liable and responsible for the payment of any and all Federal, State or local taxes which may be or become due as a result of Contractor's engagement under this Agreement.
- **TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE**: The Contractor, and each County Lobbyist or County Lobbying firm as defined in County Code Section 2.160.010 retained by the Contractor, shall fully comply with the County's Lobbyist Ordinance, County Code Chapter 2.160. Failure on the part of the Contractor or any County Lobbyist or County Lobbying firm retained by the Contractor to fully comply with the County's Lobbyist Ordinance shall constitute a material breach of this Contract, upon which the County may in its sole discretion, immediately terminate or suspend this Contract.
- ANTI-DISCRIMINATION: Contractor certifies and agrees that all persons employed by Contractor, its affiliates, subsidiaries or holding companies, are and will be treated equally by Contractor without regard to or because of race, religion, ancestry, national origin or sex, and in compliance with all anti-discrimination laws of California and the United States. Contractor certifies and agrees that it will deal with its Sub-Contractors, bidders or vendors without regard to or because of race, religion, ancestry, national origin or sex. Contractor shall allow County access to its employment records during regular business hours to verify compliance with these provisions when so requested by County. If County finds that any of these provisions have been violated, such violation shall constitute a material breach of contact upon which County may determine to cancel, terminate, or suspend this Agreement. In addition to an independent finding by County of such violation, a finding by the State of California or by the United States of violation shall constitute a finding by County of such violation.

Contractor and County agree that in the event of a violation by Contractor of the anti-discrimination provisions of this Agreement, County shall, at its option, be entitled to the sum of Two Thousand (\$2,000) Dollars pursuant to California Civil Code Section 1671 as damages in lieu of canceling, terminating, or suspending this Agreement.

**PROJECT PERSONNEL ARE AGENTS OF CONTRACTOR**: Contractor represents and warrants that all individuals performing work under this Agreement including, but not limited to, the individuals listed in Exhibit D hereto, and their agents and Sub-Contractors, are fully authorized agents of Contractor for all purposes of this Agreement, and have actual and full authority to perform all activity and work related to this Agreement on behalf of Contractor.

# 28.0 IMMEDIATE TERMINATION OF AGREEMENT BY COUNTY:

- A. In addition to any other provisions for termination provided in this Agreement, this Agreement may be terminated by County immediately if County determines that:
- 1. Contractor has failed to initiate delivery of services within <u>30</u> calendar days of the commencement date of this Agreement; or
- 2. Contractor has failed to comply with any of the provisions of Paragraphs 12.0 (INDEMNIFICATION AND INSURANCE), 17.0 (DELEGATION AND ASSIGNMENT BY CONTRACTOR), 18.0 (SUBCONTRACTING), 22.0 (CONFLICT OF INTEREST), 36.0 (CHILD SUPPORT COMPLIANCE PROGRAM), 42.0 (CONTRACTOR'S EXCLUSION FROM PARTICIPATION IN A FEDERALLY FUNDED PROGRAM) and/or 54.0 (CONTRACTOR'S WARRANTY OF COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM); or
- 3. In accordance with Paragraphs 16.0 (TERMINATION FOR NON-APPROPRIATION OF FUNDS), 25.0 (TERMINATION FOR NON-ADHERENCE OF COUNTY LOBBYIST ORDINANCE), 29.0 (TERMINATION FOR IMPROPER CONSIDERATION), 30.0 (TERMINATION FOR DEFAULT), 32.0 (TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM), and/or 33.0 (TERMINATION OF INSOLVENCY).
- B. Termination of work hereunder shall be effected by notice of termination to Contractor specifying the extent to which performance of work is terminated and the date upon which such termination becomes effective. On or after the date of the written notice of termination, County, in its sole discretion, may stop all payments to Contractor hereunder. Such termination shall be without liability to County other than payment for work already rendered up to the date of termination. County shall pay Contractor the reasonable value for such work not to exceed the maximum sum due under this Agreement.
  - C. In the event that this Agreement is terminated, then:
- 1. Contractor shall maintain accurate and complete financial records of its activities and operations relating to this Agreement and, for a period of four (4) years after termination or final settlement under this Agreement.
- 2. Contractor shall make available to County, all of its books, records, documents, or other evidence bearing on the costs and expenses of Contractor under this Agreement with respect to Contractor's work hereunder. All such material shall be maintained by Contractor at a location in Los Angeles County, provided that if any such material is located outside Los Angeles County, then, at County's option, Contractor shall pay County for travel, per diem, and other cost incurred by County to examine, audit, excerpt, copy, or transcribe such material at such other location.
- 3. Any termination of this Agreement by County shall be approved by County's Board of Supervisors.
- **29.0 TERMINATION FOR IMPROPER CONSIDERATION**: County may, by written notice to Contractor, immediately terminate the right of Contractor to proceed under this Agreement if it is found that

consideration, in any form, was offered or given by Contractor, either directly or through an intermediary, to any County officer, employee or agent with the intent of securing the Agreement or securing favorable treatment with respect to the award, amendment or extension of the Agreement or the making of any determination with respect to Contractor's performance pursuant to the Agreement. In the event of such termination, County shall be entitled to pursue the same remedies against Contractor as it could pursue in the event of default by Contractor.

Contractor shall immediately report any attempt by a County officer or employee to solicit such improper consideration. The report shall be made either to the County manager charged with the supervision of the employee or to the County Auditor-Controller's Employee Fraud Hotline at (800) 544-6861.

Among other items, such improper consideration may take the form of cash, discounts, and service, the provision of travel or entertainment, or tangible gifts.

# **30.0 TERMINATION FOR DEFAULT**:

- A. The County may, by written notice of default to Contractor, terminate this Agreement immediately in any one of the following circumstances:
- o If, as determined in the sole judgment of County, Contractor fails to perform any services within the times specified in this Agreement or any extension thereof as County may authorize in writing; or
- o If, as determined in the sole judgment of County, Contractor fails to perform and/or comply with any of the other provisions of this Agreement, or so fails to make progress as to endanger performance of this Agreement in accordance with its terms, and in either of these two circumstances, does not cure such failure within a period of five (5) days (or such longer period as County may authorize in writing) after receipt of notice from County specifying such failure.
- B. In the event that County terminates this Agreement as provided in Subparagraph A, County may procure, upon such terms and in such manner as County may deem appropriate, services similar to those so terminated, and Contractor shall be liable to County for any reasonable excess costs incurred by County, as determined by County, for such similar services.
- C. The rights and remedies of County provided in this Paragraph 30.0 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.
- **TERMINATION FOR CONVENIENCE**: The performance of services under this Agreement may be terminated in whole or in part from time to time when such action is deemed by County to be in its best interest. Termination of services hereunder shall be effected by delivery to Contractor of a 30 day advance Notice of Termination specifying the date upon which such termination becomes effective.

After receipt of a Notice of Termination and except as otherwise directed by County, Contractor shall stop services under this Agreement on this date specified in such Notice of Termination.

32.0 <u>TERMINATION FOR BREACH OF WARRANTY TO MAINTAIN COMPLIANCE WITH COUNTY'S</u>

<u>DEFAULTED PROPERTY TAX REDUCTION PROGRAM</u>: Failure of Contractor to maintain compliance with the requirements set forth in Paragraph 54.0 (<u>CONTRACTOR'S WARRANTY OF COMPLIANCE WITH</u>

<u>COUNTY'S DEFAULTED PROPERTY TAX REDUCTION PROGRAM</u>) shall constitute default under this contract. Without limiting the rights and remedies available to County under any other provision of this contract, failure of Contractor to cure such default within ten (10) days of notice shall be grounds upon which County may terminate this contract and/or pursue debarment of Contractor, pursuant to County Code Chapter 2.206.

#### 33.0 TERMINATION FOR INSOLVENCY:

- A. County may terminate this Agreement immediately in the event of the occurrence of any of the following:
- 1. Insolvency of Contractor. The Contractor shall be deemed to be insolvent if it has ceased to pay its debts for at least 60 days in the ordinary course of business or cannot pay its debts as they become due, whether or not a petition has been filed under the Federal Bankruptcy Code and whether or not Contractor is insolvent within the meaning of the Federal Bankruptcy Code;
- 2. The filing of a voluntary or involuntary petition regarding Contractor under the Federal Bankruptcy Code;
  - 3. The appointment of a Receiver or Trustee for Contractor; or
  - 4. The execution by Contractor of a general assignment for the benefit of creditors.
- B. The rights and remedies of County provided in this Paragraph 33.0 shall not be exclusive and are in addition to any other rights and remedies provided by law or under this Agreement.
- 34.0 CONSIDERATION OF HIRING COUNTY EMPLOYEES TARGETED FOR LAYOFF OR FORMER COUNTY EMPLOYEES ON A REEMPLOYMENT LIST: Should Contractor require additional or replacement personnel after the effective date of this Agreement to perform the services set forth herein, Contractor shall give first consideration for such employment openings to qualified permanent County employees who are targeted for layoff or qualified former County employees who are on a reemployment list during the term of this Agreement.

# 35.0 CONSIDERATION OF GAIN PROGRAM PARTICIPANTS FOR EMPLOYMENT:

- A. Should the Contractor require additional or replacement personnel after the effective date of this Contract, the Contractor shall give consideration for any such employment openings to participants in the County's Department of Public Social Services Greater Avenues for Independence (GAIN) Program or General Relief Opportunity for Work (GROW) Program who meet the Contractor's minimum qualifications for the open position. For this purpose, consideration shall mean that the Contractor will interview qualified candidates. The County will refer GAIN/GROW participants by job category to the Contractor.
- B. In the event that both laid-off County employees and GAIN/GROW participants are available for hiring, County employees shall be given first priority.

#### 36.0 CHILD SUPPORT COMPLIANCE PROGRAM:

A. <u>Contractor's Warranty of Adherence to County's Child Support Compliance Program:</u>

Contractor acknowledges that County has established a goal of ensuring that all individuals who benefit financially from County through contract are in compliance with their court-ordered child, family and spousal

support obligations in order to mitigate the economic burden otherwise imposed upon County and its taxpayers.

As required by County's Child Support Compliance Program (County Code Chapter 2.200) and without limiting Contractor's duty under this Agreement to comply with all applicable provisions of law, Contractor warrants that it is now in compliance and shall during the term of this Agreement maintain compliance with employment and wage reporting requirements as required by the Federal Social Security Act (42 USC Section 653a) and California Unemployment Insurance Code Section 1088.5, and shall implement all lawfully served Wage and Earnings Withholdings Orders or Child Support Services Department Notices of Wage and Earnings Assignment for Child, Family, or Spousal Support, pursuant to Code of Civil Procedure Section 706.031 and Family Code Section 5246(b).

- B. <u>Termination for Breach of Warranty to Maintain Compliance with County's Child Support Compliance Program</u>: Failure of Contractor to maintain compliance with the requirements set forth pursuant to Subparagraph A (Contractor's Warranty of Adherence to County's Child Support Compliance Program) shall constitute a default under this Agreement. Without limiting the rights and remedies available to County under any other provision of this Agreement, failure of Contractor to cure such default within 90 calendar days of written notice shall be grounds upon which County may terminate this Agreement pursuant to Paragraph 30.0 (TERMINATION FOR DEFAULT) and pursue debarment of Contractor, pursuant to County Code Chapter 2.202.
- **AUTHORIZATION WARRANTY**: Contractor represents and warrants that the person executing this Agreement on its behalf is an authorized agent who has actual authority to bind Contractor to each and every term, condition, and obligation of this Agreement and that all requirements of Contractor have been fulfilled to provide such actual authority.
- 38.0 NOTICE TO EMPLOYEES REGARDING THE FEDERAL EARNED INCOME CREDIT: Contractor shall notify its employees, and shall require each Sub-Contractor to notify its employees, that they may be eligible for the Federal Earned Income Credit under the Federal income tax laws. Such notice shall be provided in accordance with the requirements set forth in Internal Revenue Service Notice 1015.
- **39.0 USE OF RECYCLED-CONTENT PAPER PRODUCTS**: Consistent with the Board of Supervisors' policy to reduce the amount of solid waste deposited at the County landfills, the Contractor agrees to use recycled-content paper to the maximum extent possible on the Project.

#### 40.0 CONTRACTOR RESPONSIBILITY AND DEBARMENT:

- A. A responsible Contractor is a Contractor who has demonstrated the attribute of trustworthiness, as well as quality, fitness, capacity and experience to satisfactorily perform the contract. It is the County's policy to conduct business only with responsible Contractors.
- B. The Contractor is hereby notified that, in accordance with Chapter 2.202 of the County Code, if the County acquires information concerning the performance of the Contractor on this or other agreements which indicates that the Contractor is not responsible, the County may, in addition to other remedies provided in the Agreement, debar the Contractor from bidding or proposing on, or being

awarded, and/or performing work on County agreements for a specified period of time, which generally will not exceed five years but may exceed five years or be permanent if warranted by the circumstances, and terminate any or all existing agreements the Contractor may have with the County.

- C. The County may debar a Contractor if the Board of Supervisors finds, in its discretion, that the Contractor has done any of the following: 1) violated a term of an Agreement with the County or a nonprofit corporation created by the County; 2) committed an act or omission which negatively reflects on the Contractor's quality, fitness or capacity to perform a contract with the County, any other public entity, or a nonprofit corporation created by the County, or engaged in a pattern or practice which negatively reflects on same; 3) committed an act or offense which indicates a lack of business integrity or business honesty; or 4) made or submitted a false claim against the County or any other public entity.
- D. If there is evidence that the Contractor may be subject to debarment, the Department will notify the Contractor in writing of the evidence which is the basis for the proposed debarment and will advise the Contractor of the scheduled date for a debarment hearing before the Contractor Hearing Board.
- E. The Contractor Hearing Board will conduct a hearing where evidence on the proposed debarment is presented. The Contractor and/or the Contractor's representative shall be given an opportunity to submit evidence at that hearing. After the hearing, the Contractor Hearing Board shall prepare a tentative proposed decision, which shall contain a recommendation regarding whether the Contractor should be debarred, and, if so, the appropriate length of time of the debarment. The Contractor and the Department shall be provided an opportunity to object to the tentative proposed decision prior to its presentation to the Board of Supervisors.
- F. After consideration of any objections, or if no objections are submitted, a record of the hearing, the proposed decision and any other recommendation of the Contractor Hearing Board shall be presented to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny or adopt the proposed decision and recommendation of the Hearing Board.
- G. If a Contractor has been debarred for a period longer than five years, that Contractor may, after the debarment has been in effect for at least five (5) years, submit a written request for review of the debarment determination to reduce the period of debarment or terminate the debarment. The County may, in its discretion, reduce the period of debarment or terminate the debarment if it finds that the Contractor has adequately demonstrated one or more of the following: 1) elimination of the grounds for which the debarment was imposed; 2) a bona fide change in ownership or management; 3) material evidence discovered after debarment was imposed; or 4) any other reason that is in the best interest of the County.
- H. The Contractor Hearing Board will consider a request for review of a debarment determination only where 1) the Contractor has been debarred for a period longer than five (5) years; 2) the debarment has been in effect for at least five (5) years; and 3) the request is in writing, states one or more of the grounds for reduction of the debarment period or termination of the debarment, and includes

supporting documentation. Upon receiving an appropriate request, the Contractor Hearing Board will provide notice of the hearing on the request. At the hearing, the Contractor Hearing Board shall conduct a hearing where evidence on the proposed reduction of debarment period or termination of debarment is presented. This hearing shall be conducted and the request for review decided by the Contractor Hearing Board pursuant to the same procedures as for a debarment hearing.

- I. The Contractor Hearing Board's proposed decision shall contain a recommendation on the request to reduce the period of debarment or terminate the debarment. The <u>Contractor Hearing Board shall present its proposed decision and recommendation to the Board of Supervisors. The Board of Supervisors shall have the right to modify, deny, or adopt the proposed decision and recommendation of the Contractor Hearing Board.</u>
  - J. These terms shall also apply to Sub-Contractors of County Contractors.
- EXCLUSION LOWER TIER COVERED TRANSACTIONS (45 C.F.R. PART 76): The Contractor hereby acknowledges that the County is prohibited from contracting with and making sub-awards to parties that are suspended, debarred, ineligible, or excluded or whose principals are suspended, debarred, ineligible, or excluded from securing federally funded contracts. By executing this Agreement, Contractor certifies that neither it nor any of its owners, officers, partners, directors or other principals is currently suspended, debarred, ineligible, or excluded from securing federally funded contracts. Further, by executing this Agreement, Contractor certifies that, to its knowledge, none of its Sub-Contractors, at any tier, or any owner, officer, partner, director or other principal of any Sub-Contractor is currently suspended, debarred, ineligible, or excluded from securing federally funded contracts. Contractor shall immediately notify County in writing, during the term of this Agreement, should it or any of its Sub-Contractors or any principals of either be suspended, debarred, ineligible, or excluded from securing federally funded contracts. Failure of Contractor to comply with this provision shall constitute a material breach of this Agreement upon which the County may immediately terminate or suspend this Agreement.

# Contractor hereby warrants that neither it nor any of its staff members is restricted or excluded from providing services under any health care program funded by the Federal Government, directly or indirectly, in whole or in part, and that Contractor will notify Director within 30 calendar days in writing of: (1) any event that would require Contractor or a staff member's mandatory exclusion from participation in a Federally funded health care program; and (2) any exclusionary action taken by any agency of the Federal Government against Contractor or one or more staff members barring it or the staff members from participation in a Federally funded health care program, whether such bar is direct or indirect, or whether such bar is in whole or in part.

There are a variety of different reasons why an individual or entity may be excluded from participating in a federally funded health care program. Sometimes, the exclusion is mandatory and in other cases the Office of Inspector General (OIG) has the discretion not to exclude.

The mandatory bases for exclusion include: (1) felony convictions for program related crimes,

including fraud or false claims, or for offenses related to the dispensing or use of controlled substances, or (2) convictions related to patient abuse.

Permissive exclusions may be based on: (1) conviction of a misdemeanor related to fraud or financial misconduct involving a government program; (2) obstructing an investigation; (3) failing to provide access to documents or premises as required by Federal health care program officials; (4) conviction of a misdemeanor related to controlled substances; (5) failing to disclose information about the entity itself, its Sub-Contractors or its significant business transactions; (6) loss of a state license to practice a health care profession; (7) default on a student loan given in connection with education in a health profession; (8) charging excessive amounts to a Federally funded health care program or furnishing services of poor quality or which are substantially in excess of the needs of the patients; (9) paying a kickback or submitting a false or fraudulent claim. Persons controlling or managing excluded entities who knew of the conduct leading to the exclusion can themselves be excluded, and entities which are owned and controlled by excluded individuals can also be excluded.

Contractor shall indemnify and hold County harmless against any and all loss or damage County may suffer arising from any Federal exclusion of Contractor or its staff members from such participation in a Federally funded health care program. Contractor shall provide the certification set forth in Exhibit E as part of its obligation under this Paragraph 42.0.

Failure by Contractor to meet the requirements of this Paragraph shall constitute a material breach of Agreement upon which County may immediately terminate or suspend this Agreement.

43.0 <u>CONTRACTOR'S OBLIGATION AS A BUSINESS ASSOCIATE UNDER THE HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT OF 1996 AND THE HEALTH INFORMATION TECHNOLOGY FOR ECONOMIC AND CLINICAL HEALTH ACT (BUSINESS ASSOCIATE AGREEMENT)</u>: Under this Agreement, Contractor ("Business Associate") provides services ("Services") to County ("Covered Entity") and Business Associate receives, has access to or creates Protected Health Information in order to provide those Services.

Covered Entity is subject to the Administrative Simplification requirements of the Health Insurance Portability and Accountability Act of 1996, Public Law 104-191 ("HIPAA"), and regulations promulgated thereunder, including the Standards for Privacy of Individually Identifiable Health Information ("Privacy Regulations") and the Health Insurance Reform: Security Standards ("the Security Regulations") at 45 Code of Federal Regulations (C.F.R.) Parts 160 and 164 (together, the "Privacy and Security Regulations"). The Privacy and Security Regulations require Covered Entity to enter into a contract with Business Associate ("Business Associate Agreement") in order to mandate certain protections for the privacy and security of Protected Health Information, and those Regulations prohibit the disclosure to or use of Protected Health Information by Business Associate if such a contract is not in place.

Further, pursuant to the Health Information Technology for Economic and Clinical Health Act, Public Law 111-005 ("HITECH Act"), effective February 17, 2010, certain provisions of the HIPAA Privacy and Security Regulations apply to Business Associates in the same manner as they apply to Covered

Entity and such provisions must be incorporated into the Business Associate Agreement.

This Business Associate Agreement and the following provisions are intended to protect the privacy and provide for the security of Protected Health Information disclosed to or used by Business Associate in compliance with HIPAA's Privacy and Security Regulations and the HITECH Act, as they now exist or may hereafter be amended.

Therefore, the parties agree as follows:

#### **DEFINITIONS**

- 1.1 Breach" has the same meaning as the term "breach" in 45 C.F.R. § 164.402.
- 1.2 <u>Disclose</u>" and "<u>Disclosure</u>" mean, with respect to Protected Health Information, the release, transfer, provision of access to, or divulging in any other manner of Protected Health Information outside Business Associate's internal operations or to other than its employees.
- 1.3 <u>Electronic Health Record</u>" has the same meaning as the term "electronic health record" in the HITECH Act, 42 U.S.C. Section 17921. Electronic Health Record means an electronic record of health-related information on an individual that is created, gathered, managed, and consulted by authorized health care clinicians and staff.
- 1.4 "Electronic Media" has the same meaning as the term "electronic media" in 45 C.F.R. § 160.103. Electronic Media means (1) Electronic storage media including memory devices in computers (hard drives) and any removable/transportable digital memory medium, such as magnetic tape or disk, optical disk, or digital memory card; or (2) Transmission media used to exchange information already in electronic storage media. Transmission media include, for example, the internet (wide-open), extranet (using internet technology to link a business with information accessible only to collaborating parties), leased lines, dial-up lines, private networks, and the physical movement of removable/transportable electronic storage media. Certain transmissions, including of paper, via facsimile, and of voice, via telephone, are not considered to be transmissions via electronic media, because the information being exchanged did not exist in electronic form before the transmission.

The term "Electronic Media" draws no distinction between internal and external data, at rest (that is, in storage) as well as during transmission.

- 1.5 "<u>Electronic Protected Health Information</u>" has the same meaning as the term "electronic protected health information" in 45 C.F.R. § 160.103. Electronic Protected Health Information means Protected Health Information that is (i) transmitted by electronic media; (ii) maintained in electronic media.
- 1.6 "Individual" means the person who is the subject of Protected Health Information and shall include a person who qualifies as a personal representative in accordance with 45 C.F.R. § 164.502(g).
- 1.7 "Minimum Necessary" refers to the minimum necessary standard in 45 C.F.R. § 162.502 (b) as in effect or as amended.
- 1.8 "Privacy Rule" means the Standards for Privacy of Individually Identifiable Health Information at 45 Code of Federal Regulations (C.F.R.) Parts 160 and 164, also referred to as the Privacy

Regulations.

- 1.9 "Protected Health Information" has the same meaning as the term "protected health information" in 45 C.F.R. § 160.103, limited to the information created or received by Business Associate from or on behalf of Covered Entity. Protected Health Information includes information that (i) relates to the past, present or future physical or mental health or condition of an Individual; the provision of health care to an Individual, or the past, present or future payment for the provision of health care to an Individual; (ii) identifies the Individual (or for which there is a reasonable basis for believing that the information can be used to identify the Individual); and (iii) is received by Business Associate from or on behalf of Covered Entity, or is created by Business Associate, or is made accessible to Business Associate by Covered Entity. "Protected Health Information" includes Electronic Health Information.
- 1.10 "Required By Law" means a mandate contained in law that compels an entity to make a Use or Disclosure of Protected Health Information and that is enforceable in a court of law. Required by law includes, but is not limited to, court orders and court-ordered warrants; subpoenas or summons issued by a court, grand jury, a governmental or tribal inspector general, or any administrative body authorized to require the production of information; a civil or an authorized investigative demand; Medicare conditions of participation with respect to health care providers participating in the program; and statutes or regulations that require the production of information, including statutes or regulations that require such information if payment is sought under a government program providing benefits.
- 1.11 "Security Incident" means the attempted or successful unauthorized access, Use, Disclosure, modification, or destruction of information in, or interference with system operations of, an Information System which contains Electronic Protected Health Information. However, Security Incident does not include attempts to access an Information System when those attempts are not reasonably considered by Business Associate to constitute an actual threat to the Information System.
- 1.12 "Security Rule" means the Security Standards for the Protection of Electronic Health Information also referred to as the Security Regulations at 45 Code of Federal Regulations (C.F.R.) Part 160 and 164.
  - 1.13 "Services" has the same meaning as in the body of this Agreement.
- 1.14 "<u>Unsecured Protected Health Information</u>" has the same meaning as the term "unsecured protected health information" in 45 C.F.R. § 164.402.
- 1.15 "<u>Use</u>" or "<u>Uses</u>" mean, with respect to Protected Health Information, the sharing, employment, application, utilization, examination or analysis of such Information within Business Associate's internal operations.
- 1.16 Terms used, but not otherwise defined in this Business Associate Agreement shall have the same meaning as those terms in the HIPAA Regulations and HITECH Act.

#### **OBLIGATIONS OF BUSINESS ASSOCIATE**

- 2.1 Permitted Uses and Disclosures of Protected Health Information. Business Associate:
  - (a) shall Use and Disclose Protected Health Information only as necessary to perform the

Services, and as provided in Sections 2.4, 2.5, 2.6, 2.7, 2.8, 2.9, 2.10, 4.3 and 5.2 of this Agreement;

- (b) shall Disclose Protected Health Information to Covered Entity upon request;
- (c) may, as necessary for the proper management and administration of its business or to carry out its legal responsibilities:
  - (i) Use Protected Health Information; and
  - (ii) Disclose Protected Health Information if the Disclosure is Required by Law.

Business Associate shall not Use or Disclose Protected Health Information for any other purpose or in any manner that would constitute a violation of the Privacy Regulations or the HITECH Act if so Used or Disclosed by Covered Entity.

- 2.2 Prohibited Uses and Disclosures of Protected Health Information. Business Associate:
- (a) shall not Use or Disclose Protected Health Information for fundraising or marketing purposes.
- (b) shall not disclose Protected Health Information to a health plan for payment or health care operations purposes if the Individual has requested this special restriction and has paid out of pocket in full for the health care item or service to which the Protected Health Information solely relates.
- (c) shall not directly or indirectly receive payment in exchange for Protected Health Information, except with the prior written consent of Covered Entity and as permitted by the HITECH Act. This prohibition shall not effect payment by Covered Entity to Business Associate. Covered Entity shall not provide such written consent except upon express approval of the departmental privacy officer and only to the extent permitted by law, including HIPAA and the HITECH Act.
  - 2.3 Adequate Safeguards for Protected Health Information. Business Associate:
- (a) shall implement and maintain appropriate safeguards to prevent the Use or Disclosure of Protected Health Information in any manner other than as permitted by this Business Associate Agreement. Business Associate agrees to limit the Use and Disclosure of Protected Health Information to the Minimum Necessary in accordance with the Privacy Regulation's minimum necessary standard as in effect or as amended.
- (b) as to Electronic Protected Health Information, shall implement and maintain administrative, physical, and technical safeguards that reasonably and appropriately protect the confidentiality, integrity, and availability of Electronic Protected Health Information; effective February 17, 2010, said safeguards shall be in accordance with 45 C.F.R. Sections 164.308, 164.310, and 164.312, and shall comply with the Security Rule's policies and procedure and documentation requirements.
- 2.4 Reporting Non-Permitted Use or Disclosure and Security Incidents and Breaches of Unsecured Protected Health Information. Business Associate:
- (a) shall report to Covered Entity each Use or Disclosure of Protected Health Information that is made by Business Associate, its employees, representatives, Agents, subContractors, or other parties under Business Associate's control with access to Protected Health Information but which is not specifically permitted by this Business Associate Agreement or otherwise required by law.

- (b) shall report to Covered Entity each Security Incident of which Business Associate becomes aware.
- shall notify Covered Entity of each Breach by Business Associate, its employees, representatives, agents or sub-Contractors of Unsecured Protected Health Information that is known to Business Associate or, by exercising reasonable diligence, would have been known to Business Associate. Business Associate shall be deemed to have knowledge of a Breach of Unsecured Protected Health Information if the Breach is known, or by exercising reasonable diligence would have been known, to any person, other than the person committing the Breach, who is an employee, officer, or other agent of the Business Associate as determined in accordance with the federal common law of agency.
- 2.4.1 <u>Immediate Telephonic Report.</u> Except as provided in Section 2.4.3, notification shall be made immediately upon discovery of the non-permitted Use or Disclosure of Protected Health Information, Security Incident or Breach of Unsecured Protected Health Information by a telephone call to 1-562- 940-3335.
- 2.4.2 <u>Written Report</u>. Except as provided in Section 2.4.3, the initial telephonic notification shall be followed by written notification made without unreasonable delay and in no event later than three (3) business days from the date of discovery of the non-permitted Use or Disclosure of Protected Health Information, Security Incident, or Breach by the Business Associate to the Chief Privacy Officer at:

# Chief Privacy Officer Kenneth Hahn Hall of Administration 500 West Temple Street Suite 525 Los Angeles, California 90012 HIPAA@auditor.lacounty.gov

(a) The notification required by section 2.4 shall include, to the extent possible, the identification of each Individual whose Unsecured Protected Health Information has been, or is reasonably believed by the Business Associate to have been, accessed, acquired, Used, or Disclosed; and

(213) 974-2166

- (b) The notification required by section 2.4 shall include, to the extent possible, all information required to provide notification to the Individual under 45 C.F.R. 164.404(c), including:
- (i) A brief description of what happened, including the date of the Breach and the date of the discovery of the Breach, if known;
- (ii) A description of the types of Unsecured Protected Health Information that were involved in the Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other types of information were involved);
- (iii) Any other details necessary to conduct an assessment of whether there is a risk of harm to the Individual:
  - (iv) Any steps Business Associate believes that the Individual could take to

protect him or herself from potential harm resulting from the breach;

- (v) A brief description of what Business Associate is doing to investigate the Breach, to mitigate harm to the Individual, and to protect against any further Breaches; and
- (vi) The name and contact information for the person most knowledge regarding the facts and circumstances of the Breach.

If Business Associate is not able to provide the information specified in section 2.4.2 (a) or (b) at the time of the notification required by section 2.4.2, Business Associate shall provide such information promptly thereafter as such information becomes available.

- 2.4.3 Request for Delay by Law Enforcement. Business Associate may delay the notification required by section 2.4 if a law enforcement official states to Business Associate that notification would impede a criminal investigation or cause damage to national security. If the law enforcement official's statement is in writing and specifies the time for which a delay is required, Business Associate shall delay notification, notice, or posting for the time period specified by the official; if the statement is made orally, Business Associate shall document the statement, including the identity of the official making the statement, and delay the notification, notice, or posting temporarily and no longer than 30 days from the date of the oral statement, unless a written statement as described in paragraph (a) of section 2.4.2 is submitted during that time.
- 2.5 <u>Mitigation of Harmful Effect</u>. Business Associate agrees to mitigate, to the extent practicable, any harmful effect that is known to Business Associate of a Use or Disclosure of Protected Health Information by Business Associate in violation of the requirements of this Business Associate Agreement.
- 2.6 <u>Breach Notification</u>. Business Associate shall, to the extent Covered Entity determines that there has been a Breach of Unsecured Protected Health Information, provide Breach notification for each and every Breach of Unsecured Protected Health Information by Business Associate, its employees, representatives, agents or sub-Contractors, in a manner that permits Covered Entity to comply with its obligations under Subpart D, Notification in the Case of Breach of Unsecured PHI, of the Privacy and Security Regulations, including:
- (a) Notifying each Individual whose Unsecured Protected Health Information has been, or is reasonably believed to have been, accessed, acquired, Used, or Disclosed as a result of such Breach;
- (b) The notification required by paragraph (a) of this Section 2.6 shall include, to the extent possible:
- (i) A brief description of what happened, including the date of the Breach and the date of the discovery of the Breach, if known;
- (ii) A description of the types of Unsecured Protected Health Information that were involved in the Breach (such as whether full name, social security number, date of birth, home address, account number, diagnosis, disability code, or other types of information were involved);

- (iii) Any steps the Individual should take to protect him or herself from potential harm resulting from the Breach;
- (iv) A brief description of what Business Associate is doing to investigate the Breach, to mitigate harm to individuals, and to protect against any further Breaches; and
- (v) Contact procedures for Individual(s) to ask questions or learn additional information, which shall include a toll-free telephone number, an e-mail address, Web site, or postal address.
- (vi) The notification required by paragraph (a) of this section shall be written in plain language

Covered Entity, in its sole discretion, may elect to provide the notification required by this Section 2.6, and Business Associate shall reimburse Covered Entity any and all costs incurred by Covered Entity, including costs of notification, internet posting, or media publication, as a result of Business Associate's Breach of Unsecured Protected Health Information.

- Associate agrees to make its internal practices, books and records relating to the Use and Disclosure of Protected Health Information available to the Secretary of the federal Department of Health and Human Services for purposes of determining Covered Entity's compliance with the Privacy and Security Regulations. Business Associate shall immediately notify Covered Entity of any requests made by the Secretary and provide Covered Entity with copies of any documents produced in response to such request.
- Access to Protected Health Information. Business Associate shall, to the extent Covered Entity determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501, make the Protected Health Information specified by Covered Entity available to the Individual(s) identified by Covered Entity as being entitled to access and copy that Protected Health Information. Business Associate shall provide such access for inspection of that Protected Health Information within two (2) business days after receipt of request from Covered Entity. Business Associate shall provide copies of that Protected Health Information within five (5) business days after receipt of request from Covered Entity. If Business Associate maintains an Electronic Health Record, Business Associate shall provide such information in electronic format to enable Covered Entity to fulfill its obligations under the HITECH Act.
- 2.9 <u>Amendment of Protected Health Information</u>. Business Associate shall, to the extent Covered Entity determines that any Protected Health Information constitutes a "designated record set" as defined by 45 C.F.R. § 164.501, make any amendments to Protected Health Information that are requested by Covered Entity. Business Associate shall make such amendment within ten (10) business days after receipt of request from Covered Entity in order for Covered Entity to meet the requirements under 45 C.F.R. § 164.526.
  - 2.10 Accounting of Disclosures. Upon Covered Entity's request, Business Associate shall

provide to Covered Entity an accounting of each Disclosure of Protected Health Information made by Business Associate or its employees, agents, representatives or sub-Contractors, in order to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528 and/or the HITECH Act which requires an Accounting of Disclosures of Protected Health Information maintained in an Electronic Health Record for treatment, payment, and health care operations.

However, Business Associate is not required to provide an Accounting of Disclosures that is necessary to perform the Services because such Disclosures are for either payment or health care operations purposes, or both.

Any accounting provided by Business Associate under this Section 2.10 shall include: (a) the date of the Disclosure; (b) the name, and address if known, of the entity or person who received the Protected Health Information; (c) a brief description of the Protected Health Information disclosed; and (d) a brief statement of the purpose of the Disclosure. For each Disclosure that could require an accounting under this Section 2.10, Business Associate shall document the information specified in (a) through (d), above, and shall securely maintain the information for six (6) years from the date of the Disclosure. Business Associate shall provide to Covered Entity, within ten (10) business days after receipt of request from Covered Entity, information collected in accordance with this Section 2.10 to permit Covered Entity to respond to a request by an Individual for an accounting of disclosures of Protected Health Information in accordance with 45 C.F.R. § 164.528. If Business Associate maintains an Electronic Health Record, Business Associate shall provide such information in electronic format to enable Covered Entity to fulfill its obligations under the HITECH Act.

2.11 <u>Indemnification</u>. Business Associate shall indemnify, defend, and hold harmless Covered Entity, including its elected and appointed officers, employees, and agents, from and against any and all liability, including but not limited to demands, claims, actions, fees, costs, penalties and fines (including regulatory penalties and/or fines), and expenses (including attorney and expert witness fees), arising from or connected with Business Associate's acts and/or omissions arising from and/or relating to this Business Associate Agreement; Business Associate's obligations under this provision extend to compliance and/or enforcement actions and/or activities, whether formal or informal, of Secretary of the federal Department of Health and Human Services and/or Office for Civil Rights.

#### **OBLIGATION OF COVERED ENTITY**

3.1 <u>Obligation of Covered Entity</u>. Covered Entity shall notify Business Associate of any current or future restrictions or limitations on the use of Protected Health Information that would affect Business Associate's performance of the Services, and Business Associate shall thereafter restrict or limit its own uses and disclosures accordingly.

#### **TERM AND TERMINATION**

4.1 <u>Term.</u> The term of this Business Associate Agreement shall be the same as the term of this Agreement. Business Associate's obligations under Sections 2.1 (as modified by Section 4.2), 2.4,

- 2.5, 2.6, 2.7, 2.8, 2.9, 2.10, 4.3 and 5.2 shall survive the termination or expiration of this Agreement.
- 4.2 <u>Termination for Cause</u>. In addition to and notwithstanding the termination provisions set forth in this Agreement, upon either party's knowledge of a material breach by the other party, the party with knowledge of the other party's breach shall:
- (a) Provide an opportunity for the breaching party to cure the breach or end the violation and terminate this Agreement if the breaching party does not cure the breach or end the violation within the time specified by the non-breaching party;
- (b) Immediately terminate this Agreement if a party has breached a material term of this Agreement and cure is not possible; or
- (c) If neither termination nor cure is feasible, report the violation to the Secretary of the federal Department of Health and Human Services.
  - 4.3 Disposition of Protected Health Information Upon Termination or Expiration.
- (a) Except as provided in paragraph (b) of this section 4.3, upon termination for any reason or expiration of this Agreement, Business Associate shall return or destroy all Protected Health Information received from Covered Entity, or created or received by Business Associate on behalf of Covered Entity. This provision shall apply to Protected Health Information that is in the possession of sub-Contractors or agents of Business Associate. Business Associate shall retain no copies of the Protected Health Information.
- (b) In the event that Business Associate determines that returning or destroying the Protected Health Information is infeasible, Business Associate shall provide to Covered Entity notification of the conditions that make infeasible. If return or destruction is infeasible, Business Associate shall extend the protections of this Business Associate Agreement to such Protected Health Information and limit further Uses and Disclosures of such Protected Health Information to those purposes that make the return or destruction infeasible, for so long as Business Associate maintains such Protected Health Information.

#### **MISCELLANEOUS**

- 5.1 <u>No Third Party Beneficiaries</u>. Nothing in this Business Associate Agreement shall confer upon any person other than the parties and their respective successors or assigns, any rights, remedies, obligations, or liabilities whatsoever.
- 5.2 <u>Use of Sub-Contractors and Agents</u>. Business Associate shall require each of its agents and sub-Contractors that receive Protected Health Information from Business Associate, or create Protected Health Information for Business Associate, on behalf of Covered Entity, to execute a written agreement obligating the agent or sub-Contractor to comply with all the terms of this Business Associate Agreement.
- 5.3 <u>Relationship to Services Agreement Provisions</u>. In the event that a provision of this Business Associate Agreement is contrary to another provision of this Agreement, the provision of this Business Associate Agreement shall control. Otherwise, this Business Associate Agreement shall be

construed under, and in accordance with, the terms of this Agreement.

- 5.4 <u>Regulatory References</u>. A reference in this Business Associate Agreement to a section in the Privacy or Security Regulations means the section as in effect or as amended.
- 5.5 <u>Interpretation</u>. Any ambiguity in this Business Associate Agreement shall be resolved in favor of a meaning that permits Covered Entity to comply with the Privacy and Security Regulations.
- 5.6 <u>Amendment</u>. The parties agree to take such action as is necessary to amend this Business Associate Agreement from time to time as is necessary for Covered Entity to comply with the requirements of the Privacy and Security Regulations and other privacy laws governing Protected Health Information.

#### 44.0 COMPLIANCE WITH JURY SERVICE PROGRAM:

A <u>Jury Service Program</u>: This Agreement is subject to the provisions of the County's ordinance entitled Contractor Employee Jury Service ("Jury Service Program") as codified in Sections 2.203.010 through 2.203.090 of the Los Angeles County Code, a copy of which is attached as Exhibit I and incorporated by reference into and made part of this Contractor Agreement.

#### B Written Employee Jury Service Policy:

- (1) Unless Contractor has demonstrated to the County's satisfaction either that Contractor is not a "Contractor" as defined under the Jury Service Program (Section 2.203.020 of the County Code) or that Contractor qualifies for an exception to the Jury Service Program (Section 2.203.070 of the County Code), Contractor shall have and adhere to a written policy that provides that its Employees shall receive from the Contractor, on an annual basis, no less than five (5) days of regular pay for actual jury service. The policy may provide that Employees deposit any fees received for such jury service with the Contractor or that the Contractor deduct from the Employee's regular pay the fees received for jury service.
- (2) For purposes of this Section, "Contractor" means a person, partnership, corporation or other entity which has an Agreement with the County or a subcontract with a County Contractor and has received or will receive an aggregate sum of \$50,000 or more in any 12-month period under one or more County Agreements or subcontracts. "Employee" means any California resident who is a full-time employee of Contractor. "Full-time" means 40 hours or more worked per week or a lesser number of hours if: 1) the lesser number is a recognized industry standard as determined by the County, or 2) Contractor has a long-standing practice that defines the lesser number of hours as full-time. Full-time employees providing short-term, temporary services of 90 days or less within a 12-month period are not considered full-time for purposes of the Jury Service Program. If Contractor uses any Sub-Contractor to perform services for the County under the Agreement, the Sub-Contractor shall also be subject to the provisions of this Section. The provisions of this Section shall be inserted into any such subcontract Agreement and a copy of the Jury Service Program shall be attached to the Agreement.
- (3) If Contractor is not required to comply with the Jury Service Program when the Agreement commences, Contractor shall have a continuing obligation to review the applicability of its

"exception status" from the Jury Service Program, and Contractor shall immediately notify County if Contractor at any time either comes within the Jury Service Program's definition of "Contractor" or if Contractor no longer qualifies for an exception to the Program. In either event, Contractor shall immediately implement a written policy consistent with the Jury Service Program. The County may also require, at any time during the Agreement and at its sole discretion, that Contractor demonstrate to the County's satisfaction that Contractor either continues to remain outside of the Jury Service Program's definition of "Contractor" and/or that Contractor continues to qualify for an exception to the Program.

- (4) Contractor's violation of this section of the Agreement may constitute a material breach of the Agreement. In the event of such material breach, County may, in its sole discretion, terminate the Agreement and/or bar Contractor from the award of future County Agreements for a period of time consistent with the seriousness of the breach.
- A5.0 NOTICE TO EMPLOYEES REGARDING THE SAFELY SURRENDERED BABY LAW: The Contractor shall notify and provide to its employees, and shall require each sub-Contractor to notify and provide to its employees, a fact sheet regarding the Safely Surrendered Baby Law, its implementation in Los Angeles County, and where and how to safely surrender a baby. The fact sheet is set forth in Exhibit F of this Agreement and is also available on the Internet at www.babysafela.org for printing purposes.
- SURRENDERED BABY LAW: The Contractor acknowledges that the County places a high priority on the implementation of the Safely Surrendered Baby Law. The Contractor understands that it is the County's policy to encourage all County Contractors to voluntarily post the County's "Safely Surrendered Baby Law" poster in a prominent position at the Contractor's place of business. The Contractor will also encourage its sub-Contractors, if any, to post this poster in a prominent position in the sub-Contractor's place of business. The County's Department of Children and Family Services will supply the Contractor with the poster to be used. Information on how to receive the poster can be found on the internet at www.babysafela.org.
- 47.0 <u>COUNTY'S QUALITY ASSURANCE PLAN</u>: The County or its agent will evaluate Contractor's performance under this Agreement on not less than an annual basis. Such evaluation will include assessing Contractor's compliance with all contract terms and performance standards. Contractor deficiencies which County determines are severe or continuing and that may place performance of the Agreement in jeopardy if not corrected will be reported to the Board of Supervisors. The report will include improvement/corrective action measures taken by the County and Contractor. If improvement does not occur consistent with the corrective action measures, County may terminate this Agreement or impose other penalties as specified in this Agreement.
- **CONTRACTOR'S CHARITABLE ACTIVITIES COMPLIANCE**: The Supervision of Trustees and Fundraisers for Charitable Purposes Act regulates entities receiving or raising charitable contributions. The "Nonprofit Integrity Act of 2004" (SB 1262, Chapter 919) increased Charitable Purposes Act requirements. By requiring Contractor to complete the certification in Exhibit G, the County seeks to

ensure that all County Contractors which receive or raise charitable contributions comply with California law in order to protect the County and its taxpayers. A Contractor which receives or raises charitable contributions without complying with its obligations under California law commits a material breach subjecting it to either contract termination or debarment proceedings or both. (County Code Chapter 2.202)

other provision of this Agreement, this Agreement shall not be effective and binding upon the parties unless and until County's Board of Supervisors appropriates funds for purposes hereof in County's Budget for County's current Fiscal Year. Further, County shall not be obligated for Contractor's performance hereunder or by any provision of this Agreement during any of County's future Fiscal Years unless and until County's Board of Supervisors appropriates funds for purposes hereof in County's Budget for each such future Fiscal Year. In the event that funds are not appropriated for this Agreement, then this Agreement shall terminate as of June 30 of the last Fiscal Year for which funds were appropriated.

#### 50.0 COMPLIANCE WITH APPLICABLE LAW:

- A. Contractor shall comply with all Federal, including, but not limited to, Title XIX of the Social Security Act, State, and local laws, ordinances, rules, regulations, manuals, guidelines, Americans with Disabilities Act (ADA) standards, and directives applicable to its performance hereunder. Further, all provisions required thereby to be included in this Agreement are hereby incorporated herein by reference.
- B. Contractor shall indemnify, defend, and hold harmless County, its officers, employees, and agents, from and against any and all claims, demands, damages, liabilities, losses, costs, and expenses, including, without limitation, defense costs and legal, accounting and other expert, consulting or professional fees, arising from, connected with, or related to any failure by Contractor, its officers, employees, agents, or sub-Contractors, to comply with any such laws, rules, regulations, ordinances, directives, guidelines, policies, or procedures, as determined by County in its sole judgment.
- C. Contractor shall maintain in effect an active compliance program in accordance with the recommendations set forth by the Department of Health and Human Services, Office of the Inspector General.
- D. Duty to Notify: Contractor agrees to notify County of any and all legal complaints, citations, enforcement proceedings, administrative proceedings, judgments or litigation, known to Contractor, whether civil or criminal initiated against Contractor, its officers, employees, or agents which are likely to have a material effect on the organization's stewardship, financial position and/or ability to perform and deliver services under this contract.
- **ALTERATION OF TERMS**: No addition to, or alteration of, the terms of the body of this Agreement, or Statement of Work or Fee Schedule hereto, whether by written or oral understanding of the parties, their officers, employees or agents, shall be valid and effective unless made in the form of a written amendment to this Agreement which is formally approved and executed by the parties.

The County's Board of Supervisors or Chief Executive Officer or designee may require the

addition and/or change of certain terms and conditions in the Agreement during the term of this Agreement. The County reserves the right to add and/or change such provisions as required by the County's Board of Supervisors or Chief Executive Officer. To implement such orders, an Amendment to the Agreement shall be prepared and executed by the Contractor and by the Director of Mental Health.

**PERFORMANCE STANDARDS AND OUTCOME MEASURES**: The Contractor shall comply with all applicable Federal, State, and County policies and procedures relating to performance standards and outcome measures. This is applicable whenever specific Federal or State funding, which has policies or procedures for performance standards and/or outcome measures has been included as part of the Contractor's contract and shall apply for all County policies, procedures, or departmental bulletins approved by the Director or his designee for performance standards and/or outcome measures. County will notify Contractor whenever County policies or procedures are to apply to this contract provision (e.g., AB 2034 grant) at least, where feasible, 30 calendar days prior to implementation.

These Federal, State or County performance standards and/or outcome measures will be used as part of the determination of the effectiveness of the services delivered by the Contractor.

**LOCAL SMALL BUSINESS ENTERPRISE PREFERENCE PROGRAM**: This Contract is subject to all provisions of the County's ordinance entitled Local Business Enterprise Preference Program, as codified in Chapter 2.204 of the Los Angeles County Code. Specifically, Contractor shall pay particular attention to the following provisions in Chapter 2.204:

Contractor shall not knowingly and with the intent to defraud, fraudulently obtain, retain, attempt to obtain or retain, or aid another in fraudulently obtaining or retaining or attempting to obtain or retain certification as a Local Small Business Enterprise.

Contractor shall not willfully and knowingly make a false statement with the intent to defraud, whether by affidavit, report, or other representation, to a County official or employee for the purpose of influencing the certification or denial of certification of any entity as a Local Small Business Enterprise.

If Contractor has obtained certification as a Local Small Business Enterprise by reason of having furnished incorrect supporting information or by reason of having withheld information, and which knew, or should have known, the information furnished was incorrect or the information withheld was relevant to its request for certification, and which by reason of such certification has been awarded this contract to which it would not otherwise have been entitled, shall:

- 1. Pay to the County any difference between the Contract amount and what the County's costs would have been if the contract had been properly awarded;
- 2. In addition to the amount described in subdivision (1), be assessed a penalty in an amount of not more than 10 percent (10%) of the amount of the contract; and
- 3. Be subject to the provisions of Chapter 2.202 of the Los Angeles County Code (Determinations of Contractor Non-responsibility and Contractor Debarment).

The above penalties shall also apply to any Contractor that has previously obtained proper certification, however, as a result of a change in their status would no longer be eligible for certification,

and fails to notify the State and the Office of Affirmative Action Compliance of this information prior to responding to a solicitation or accepting a contract award.

TAX REDUCTION PROGRAM: Contractor acknowledges that County has established a goal of ensuring that all individuals and businesses that benefit financially from County through contract are current in paying their property tax obligations (secured and unsecured roll) in order to mitigate the economic burden otherwise imposed upon County and its taxpayers. Unless Contractor qualifies for an exemption or exclusion, Contractor warrants and certifies that to the best of its knowledge it is now in compliance, and during the term of this contract will maintain compliance, with Los Angeles County Code Chapter 2.206.

#### 55.0 FORCE MAJEURE:

A. Neither party shall be liable for such party's failure to perform its obligations under and in accordance with this Contract, if such failure arises out of fires, floods, epidemics, quarantine restrictions, other natural occurrences, strikes, lockouts (other than a lockout by such party or any of such party's subcontractors), freight embargoes, or other similar events to those described above, but in every such case the failure to perform must be totally beyond the control and without any fault or negligence of such party (such events are referred to in this sub-paragraph as "force majeure events").

B. Notwithstanding the foregoing, a default by a subcontractor of Contractor shall not constitute a force majeure event, unless such default arises out of causes beyond the control of both Contractor and such subcontractor, and without any fault or negligence of either of them. In such case, Contractor shall not be liable for failure to perform, unless the goods or services to be furnished by the subcontractor were obtainable from other sources in sufficient time to permit Contractor to meet the required performance schedule. As used in this sub-paragraph, the term "subcontractor" and "subcontractors" mean subcontractors at any tier.

C. In the event Contractor's failure to perform arises out of a force majeure event, Contractor agrees to use commercially reasonable best efforts to obtain goods or services from other sources, if applicable, and to otherwise mitigate the damages and reduce the delay caused by such force majeure event.

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**NOTICES**: All notices or demands required or permitted to be given or made under this Agreement shall be in writing and shall be hand-delivered with signed receipt or mailed by first-class, registered or certified mail, postage prepaid, addressed to the parties at the following addresses and to the attention of the persons named. Director shall have the authority to execute all notices or demands which are required or permitted by County under this Agreement. Addresses and persons to be notified may be changed by either party by giving ten days prior written notice thereof to the other party.

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County of Los Angeles
Department of Mental Health
550 S. Vermont Avenue
Los Angeles, California 90020
ATTN: Richard Kushi, Chief

If to CONTRACTOR:

A Community of Friends

3701 Wilshire Boulevard, Suite 700

Los Angeles, CA 90010

ATTN: Dora Leon Gallo, CEO

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IN WITNESS WHEREOF, the Board of Supervisors of the County of Los Angeles has caused this Agreement to be subscribed by County's Director of Mental Health or his designee, and Contractor has caused this Agreement to be subscribed in its behalf by its duly authorized officer, the day, month, and year first above written.

COUNTY OF LOS ANGELES
By MARVIN J. SOUTHARD, D.S.W. Director of Mental Health
A Community of Friends CONTRACTOR By
Name Dora Leon Gallo
Title Chief Executive Officer (AFFIX CORPORATE SEAL HERE)

APPROVED AS TO FORM:
OFFICE OF THE COUNTY COUNSEL

APPROVED AS TO CONTRACT ADMINISTRATION:

**DEPARTMENT OF MENTAL HEALTH** 

By Chief, Contracts Development and Administration Division

Transitional Housing Program Agreement – FY 2013-14

#### STATEMENT OF WORK

#### A COMMUNITY OF FRIENDS: STEP-OUT PROJECT

#### TRANSITIONAL HOUSING PROGRAM

#### FISCAL YEAR 2013-14

#### 1. <u>Overview</u>

Step-Out, a Transitional Housing Program (THP), is a collaborative effort between A Community of Friends (ACOF) and the Los Angeles County Departments of Children and Family Services (DCFS), Probation, and Mental Health (DMH), to provide housing and supportive services to seriously emotionally disturbed (SED) young adults, ages 18-21, who are exiting DCFS or Probation foster care and are at risk of becoming homeless. The primary goal of the THP is to assist these high-risk young adults in obtaining and remaining in secure housing, increasing their living skills and income levels, achieving greater independence through self-sufficiency, and readiness for permanent housing upon completion of the THP. Notwithstanding special circumstances, the maximum stay in the program is 18 months or the date of the young adult's 21<sup>st</sup> birthday, whichever comes first.

#### 2. Location

The 20-bed Step-Out THP is operated by ACOF, located at 2010 E. El Segundo Boulevard, Compton, CA 90222.

#### 3. Scope of Work

#### **Deliverable 1: Apartment Units**

- 1. ACOF will make available 11 two-bedroom furnished units to house 20 program participants.
- 2. One of the units will house a full-time resident manager.

#### **Deliverable 2: Population Served**

1. ACOF will ensure that client eligibility requirements are met. Specifically, eligible clients are young adults referred by DCFS and Probation who have a Diagnostic and Statistical Manual of Mental Disorders IV Text Revision (DSM IV-TR) Axis I and/or Axis II diagnosis evidencing impairment in the ability to function in at least one of the following domains: school, work community, family life, and interpersonal relationships.

#### **Deliverable 3: Supportive Services**

- 1. ACOF will ensure access to the following services either directly or in collaboration with other community-based organizations:
  - Mental Health Services
  - Co-Occurring Substance Abuse treatment services
  - Basic Living Skills (e.g. money management, household budgeting, mobility training, self-care, house-keeping, etc.)
  - Vocational training and job placement
  - Educational guidance
  - Social and recreational activities

#### Deliverable 4: Performance Criteria

ACOF shall demonstrate effective delivery and monitoring of housing services and supports indicated in Deliverables 1-3 above, by ensuring the following Performance Criteria are met:

PERFORMANCE BASED MEASURE	METHOD OF DATA COLLECTION	PERFORMANCE TARGETS
1. Agency will ensure that all clients are supported to successfully complete the THP; e.g. decrease the premature discharge rate and increase graduation rate.	Agency maintains log of admissions and discharges; and indicates the reason for all discharges. Information reported to DMH, DCFS, and Probation Monthly. Agency reports all premature and unplanned discharges to DMH, DCFS, and Probation monthly.	Agency will achieve a 70% program successful completion rate and youth will be able to live independently without assistance upon program completion.

2. Agency will ensure that residents have access to mental health services and supports provided directly and/or through collaboration with other agencies.	Agency maintains log describing services and supports accessed, received/available, type of services and supports, and provider of services.  Agency submits monthly report to DMH.	Agency ensures access to services and supports to 100% of SED/SPMI residents who seek them; including services for treatment of Co-Occurring Substance Abuse.
3. Agency will ensure that residents have access to educational support consistent with their level of need.	Agency maintains log describing educational services and supports offered and accessed provider information, and the outcome of these services and supports.  Agency submits monthly report to DMH, DCFS, and Probation.	90% of residents without a HS diploma or GED will receive a comprehensive educational assessment within three months of admission. 60% of residents who are assessed will enroll in an appropriate educational institution within six months of admission and earn a GED or vocational certification prior to completing the program.
4. Agency will ensure that residents have access to vocational skills training.	Agency maintains log describing vocational services and support offered and accessed; and the outcome of these services. Agency submits monthly report to DMH, DCFS, and Probation.	50% of residents will find employment, enroll in a vocational/job training program, or secure other means of financial support (i.e., SSI) within six months of admission.
5. Agency will ensure that residents have access to independent living skills training.	Agency maintains log describing independent living resource skills training offered and accessed; and the outcomes of any skills training received. Agency submits monthly report to DMH, DCFS, and Probation.	80% of residents will successfully complete the life skills training prior to completion of Program; and demonstrate competency in life skill domain areas.

6.	Agency will ensure
	that residents are
	provided services
	and supports that
	aid in transitioning
	into permanent
	housing.

Agency maintains log describing services and supports provided to residents in support of transition into permanent housing. Agency submits monthly report to DMH, DCFS, and Probation.

75% of residents will transition into permanent housing upon completion of program. At least 80% of young adults transitioning into permanent housing will remain in this housing by the end of the six month follow-up period.

#### **Deliverable 5: Monthly and Annual Statistical Reports**

The ACOF manager will submit monthly census reports to DMH, DCFS and Probation similar to attached form "TAY Housing Census Report" and "Aftercare Report" by the 10<sup>th</sup> of the following month. (See Exhibit A-1, and A-2)

Additionally, the "Referral Report" will be sent weekly with the current information from the previous week. (See Exhibit A-3)

Additionally, the ACOF Program Manager will submit an annual report (for the duration of the ILP funding), known as the Independent Living Program Annual Statistical Report, to DMH and DCFS which will address program outcome per County fiscal year. The report will be due not later than 30 days after the close of each County fiscal year.

#### 4. <u>Emergency Medical Treatment</u>

Clients who are provided services hereunder and who require emergency medical care for physical illness or accident shall be transported to an appropriate medical facility. The cost of such transportation as well as the cost of any emergency medical care shall not be a charge to nor reimbursable under this Agreement. Contractor shall establish, post, and maintain written procedures in each apartment unit as well as in a visible common area at the THP site describing appropriate action to be taken in the event of a medical emergency. Contractor shall notify the DMH District Chief for Transition Age Youth or his/her designee by telephone and in writing within 72-hours concerning the circumstances and status of any client under this Agreement receiving emergency medical treatment. Contractor shall post and maintain a disaster and mass casualty plan of action in accordance with the California Code of Regulations (CCR), Title 22, Section 80023. Such plan and procedures shall be

Transitional Housing Program – SOW ACOF - SOW Page 5

submitted to DMH's Contracts Development and Administration Division at least ten days prior to the commencement of services under this Agreement.

#### 5. Notification of Death

Contractor shall immediately notify the Director of Mental Health or the Director's designee upon becoming aware of the death of any client provided services hereunder. Notice shall be made by Contractor immediately by telephone and in writing upon learning of such a death. The verbal and written notice shall include the name of the deceased, the decedent's DMH Integrated System (I.S.) identification number, the date of death, a summary of the circumstances thereof, and the name(s) of all Contractor staff with knowledge of the circumstances.

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0 Date Referral 0 0 = basolO Case: Open = 1 0 Drop down Язсе Ъ 0 W DMH/TAY Housing Referral Report Report Week/Year: DMH THP Provider: Bed Capacity: DOB Name First TOTAL 0 AmeN 1seJ 0 DCE2 Probation

#### Race

Tabe
Am. In./AK Native
Asian/Pacific Is.
African American
Hispanic
Filipino
White
Other

#### **Education Completion**

Education Completion
HSD/GED
Vocational
College 2
College 4
HSD/GED & Voc.
HSD/GED & College
Voc. & College
_

#### Location Prior To Entry

Prior To Entry
Board & Care
Camps
College Dorm
Detention Facility
Family
Foster Care
FSP Housing
Homeless
In-patient Facility/Hospital
Job Corp
Other DMH THP
Other THP
Permanent Housing
Shelter
Streets

#### Reason Denied By Provider

Age Limit  Alternate Housing  AWOL  Deceased  Drug Use  Fire Starting  Gang Affiliation  Hx of Violence  ILP Ineligible  Incarcerated  Medi-Cal  Military Service  No Axis I Dx  No Medical Need  Non-Compliant w/ Meds  Sex Offenses  Too Acute  Unable to Contact	-)
AWOL Deceased Drug Use Fire Starting Gang Affiliation Hx of Violence ILP Ineligible Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Age Limit
Deceased Drug Use Fire Starting Gang Affiliation Hx of Violence ILP Ineligible Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Alternate Housing
Drug Use Fire Starting Gang Affiliation Hx of Violence ILP Ineligible Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	AWOL
Fire Starting Gang Affiliation Hx of Violence ILP Ineligible Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Deceased
Gang Affiliation Hx of Violence ILP Ineligible Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Drug Use
Hx of Violence ILP Ineligible Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Fire Starting
ILP Ineligible Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Gang Affiliation
Incarcerated Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Hx of Violence
Medi-Cal Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	ILP Ineligible
Military Service No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Incarcerated
No Axis I Dx No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Medi-Cal
No Medical Need Non-Compliant w/ Meds Sex Offenses Too Acute	Military Service
Non-Compliant w/ Meds Sex Offenses Too Acute	No Axis I Dx
Sex Offenses Too Acute	No Medical Need
Too Acute	Non-Compliant w/ Meds
	Sex Offenses
Unable to Contact	Too Acute
	Unable to Contact

#### Reason Not Completed

AWOL
Current Resident
Deceased
Incarcerated
Involuntary Termination
Military Service
N/A
Program Violation
Substance Abuse Tx
Voluntary Discharge

#### Exit Status

Board & Care
College Dorm
Detention Facility
Family Reunification
FSP Housing
Homeless
In-patient Facility/Hospital
Job Corp
Other DMH THP
Other THP
Permanent Housing
Shelter
Unknown

#### Referral Location

Board & Care
Camps
College Dorm
Family
FSP Housing
FSP - TAY
Housing Coor.
Job Corp
Other DMH THP
Other THP
Permanent Housing
Shelter

#### Reason for Closure

Reason for Closure
AB-12
Accepted
AWOL
Deceased
Denied by Provider
Incarceration
No Axis I Dx
No Essential Docs
Refused
Unable to Contact

# DEPARTMENT OF CHILDRENS AND FAMILY SERVICES INDEPENDENT LIVING PROGRAM FOR TRANSITION AGE YOUTH

#### A COMMUNITY OF FRIENDS STEP-OUT PROJECT

#### **PAYMENT SCHEDULE**

A Community of Friends (ACOF) Step-Out Transitional Housing Program (THP) is a collaborative effort among Department of Children and Family Services (DCFS), Department of Mental Health (DMH), Probation Department, and ACOF Step-out to provide housing and support services for young adults with Seriously Emotionally Disturbance (SED) and/or Severe and Persistent Mental Illness (SPMI) in either the Dependency or the Delinquency system and have subsequently emancipated and had their court jurisdiction terminated.

#### 1. Purpose of the Program

ACOF provides residential and supportive services that prepare the participants accepted into the program to live independently in the community, and thereby lessen the likelihood of becoming homeless.

The program will assist the young adults to realize three milestones for independence:

- Obtaining and remaining in permanent housing
- Increase their skills and income level to achieve economic selfsufficiency through employment
- Greater self-determination, including personal decision making and behavioral skills that will enable the young adult to avoid future homelessness

#### 2. Funding Sources for Fiscal Year (FY) 2013-14

- o DCFS Chafee ILP Funds
- Total Contract Amount for FY 2013-14

\$136,000

#### 3. Payment Schedule

DMH will administer and pay operational expenses for ACOF Step-Out (Exhibit B-1). These expenses will include, but NOT limited to, utilities, insurance, cost of food and personal and incidentals for residents, household goods, furnishings and all other allowable costs in accordance with 45 CFR, Part 92, OMB Circular No. A-87 (cost principals for State, Local, and Indian Tribal Government).

DMH shall pay to Contractor an annual grand total not to exceed \$136,000 for each fiscal year.

Payment to Contractor shall be based on original invoices, submitted monthly in arrears by Contractor and within 30 days of the last day of service. Monthly invoices shall include details for operating costs. No payment shall be made for services delivered beyond those services and supports indicated in the program description without the prior approval of the DMH Transition Age Youth (TAY) Lead Manager. Designated DMH TAY Division staff will review the invoices and supporting documentation to ensure that services and supports rendered are in substantial compliance with the requirements described in the THP program description and Statement of Work (SOW).

#### 4. Payment Procedures

Contractor shall submit monthly invoices for actual operating costs incurred. Contractor shall retain all relevant supporting documents and make them available to DMH at any time for monitoring or audit purposes.

Upon receipt and approval of original invoices from Contractor, DMH shall make payment to Contractor within 45 days of the date the invoice was approved for payment. If any portion of the invoice is disputed by DMH, DMH shall reimburse Contractor for the undisputed costs contained in the invoices and work diligently with Contractor to resolve the disputed portion of the claim in a timely manner.

#### 5. <u>Designated Contact Person</u>

All questions, correspondence, and invoices should be directed to:

Terri Boykins, LCSW, DMH, District Chief for TAY County of Los Angeles – Department of Mental Health 550 S. Vermont Avenue, 4<sup>th</sup> Floor Los Angeles, CA 90020 Telephone No.: (213) 738-2408

#### 6. Terms of Agreement

The THP is funded through an Intra-Fund Transfer (IFT) of DCFS-Chafee ILP funds to DMH. The program will commence July 1, 2013 and continue through June 30, 2014. Ongoing funding for this program is continuent upon available funding from the DCFS as well as continued approval by DCFS of ACOF claims submitted by DMH on behalf of the Contractor.

#### County of Los Angeles-Department of Mental Health-Provider Reimbursement Division

Monthly Claim for Cost Reimbursement \*

#### SPECIAL HANDLING REQUIRED

Fiscal Year 2013 - 2014

SPECIAL HANDLING REQUIRED

Funding Source Name:	Independent Living Pr	<u>ogram</u>				
Legal Entity Name:						
Legal Entity Mailing	Address:					
Billing Month(s):		Contract Amendment Number	r:		_	
Provider Number(s):			_		_	
		Original	Revised	Amount Billed to	Amount Left in	
<ol> <li>Operational Expendit</li> </ol>	tures:	Budget	Budget*	Date	Budget	Monthly Budge
1.11	Maintenance/Repair					\$ -
	2 Utilities					\$ -
	3 Supplies					
	Furnishings					_
	Personal & Incidental					
	Operating Reserve					
1,17	7 Food					\$ - \$ -
Supportive Services	Expenses					\$ -
	Transportation					\$ -
1.22	2 After Care Housing Assist.			·		
	3 Activities					\$ -
	Custodial Care (salaries)					\$ -
Miscellaneous						
1.30	Staff travel/training					\$ -
2. Total Expenditures (a	add lines 1.11 through 1.30)					\$ - \$ -
0.1 5 (0.71)	ID . D					\$ -
<ol> <li>Less: Patient &amp; Third</li> <li>3.1</li> </ol>	Party Revenues Patient Fees					\$ -
3.1	Patient Fees Patient Insurance					ъ - С
3.3	Medicare					
3.4	Other:					\$ -
						\$ -
4. Total Revenues (add	l lines 3.1 thru 3.4)					\$ -
•						\$ -
<ol><li>Expenditures less re-</li></ol>	venues (subtract line 4 from lin	ne 2)				\$ -
6 Total Not Costs						r.
6. Total Net Costs						\$ -
7. Total Payment Requ	uested	-				\$ -
,						•
Comments:	* Revised budget per budge	et modification submitted to DMH	on:			
		e services and costs eligible ur s true and correct to the best o				
		riod specified under the terms			on will be	
		•				
Signature:		Phone:				
Title:		Date:				
	L					
	LAC-DMH Program	Approval:				
	Approved	By:	Date:			
		<u>.</u>				
	Title:					

#### **CONTRACTOR ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT**

CONTRACTOR NAME	A Community of Friends	Contract No. MH190113
GENERAL INFORMATION:		
The Contractor referenced above has enter to the County. The County requires the Agreement.		
CONTRACTOR ACKNOWLEDGEMENT:		
Contractor understands and agrees that the Contractor (Contractor's Staff) that will presponsibility. Contractor understands an payment of salary and any and all other be above-referenced contract.	rovide services in the above refered agrees that Contractor's Staff management	enced agreement are Contractor's sole ust rely exclusively upon Contractor for
Contractor understands and agrees that C purpose whatsoever and that Contractor's the County of Los Angeles by virtue of n understands and agrees that Contractor's pursuant to any agreement between any pe	Staff do not have and will not acquir ny performance of work under the Staff will not acquire any rights or b	re any rights or benefits of any kind from above-referenced contract. Contractor benefits from the County of Los Angeles
CONFIDENTIALITY AGREEMENT:		
Contractor and Contractor's Staff may be Los Angeles and, if so, Contractor and pertaining to persons and/or entities receive may also have access to proprietary infectors. The County has a legal oblige especially data and information concerning Staff understand that if they are involved in will protect the confidentiality of such data Agreement as a condition of work to be pro-	Contractor's Staff may have accessing services from the County. In accommation supplied by other vendo gation to protect all such confidential health, criminal, and welfare recipied County work, the County must ensure and information. Consequently, (	es to confidential data and information ddition, Contractor and Contractor's Staff ors doing business with the County of all data and information in its possession, ent records. Contractor and Contractor's re that Contractor and Contractor's Staff, Contractor must sign this Confidentiality
Contractor and Contractor's Staff hereby information obtained while performing work County of Los Angeles. Contractor and Conformation received to County's Project Marketine Contractor and Conformation received to County's Project Marketine Contractor and Contractor's Staff hereby information obtained while performing work and Contractor's Staff hereby information obtained while performing work country and Contractor and Contractor and Contractor's Staff hereby information obtained while performing work country of Los Angeles.	rk pursuant to the above-reference ontractor's Staff agree to forward al	d contract between Contractor and the
Contractor and Contractor's Staff agree all data and information pertaining to peralgorithms, programs, formats, documen produced, created, or provided to Contractor and Contractor's Staff agree Contractor or County employees who has agree that if proprietary information supplementation and Contractor's Staff shall keep	sons and/or entities receiving servi- tation, Contractor proprietary info- ntractor and Contractor's Staff of to protect these confidential mat ave a need to know the information	ces from the County, design concepts, rmation and all other original materials under the above-referenced contract. terials against disclosure to other than on. Contractor and Contractor's Staff
Contractor and Contractor's Staff agree to Staff and/or by any other person of whom C		
Contractor and Contractor's Staff acknowle Staff to civil and/or criminal action and that		
SIGNATURE:	·	DATE://
PRINTED NAME:	PC	OSITION:

## CONTRACTOR EMPLOYEE ACKNOWLEDGEMENT AND CONFIDENTIALITY AGREEMENT

CONTRACTOR NAME _	A Community of Friends	Contract N	o. <u>MH190113</u>
Employee Name			
GENERAL INFORMATIO	<u>DN</u> :		
Your employer referenced to the County. The County. Agreement.	d above has entered into a contract of the state of the s	with the County of Los Angeles to ontractor Employee Acknowledge	o provide certain services ement and Confidentiality
EMPLOYEE ACKNOWLE	EDGEMENT:	•	
contract. I understand ar	hat the Contractor referenced above nd agree that I must rely exclusively me or on my behalf by virtue of my po	upon my employer for payment	of salary and any and all
do not have and will not performance of work und	hat I am not an employee of the Cou t acquire any rights or benefits of a der the above-referenced contract. tefits from the County of Los Angeles ngeles.	ny kind from the County of Los I understand and agree that I	Angeles by virtue of my do not have and will not
agree that my continued the satisfaction of the Co	hat I may be required to undergo a b performance of work under the abounty, any and all such investigationaty, any such investigation shall resut.	ve-referenced contract is conting s. I understand and agree that	gent upon my passing, to my failure to pass, to the
CONFIDENTIALITY AGR	REEMENT:		
to confidential data and in I may also have access Los Angeles. The Count especially data and infor involved in County work, Consequently, I understa	ork pertaining to services provided by information pertaining to persons and/s to proprietary information supplie ty has a legal obligation to protect al rmation concerning health, criminal, the County must ensure that I, too, wand that I must sign this agreement as this agreement and have taken due to	or entities receiving services from the byte of the vendors doing busing such confidential data and informand welfare recipient records. We will protect the confidentiality of sea condition of my work to be pro-	n the County. In addition, ness with the County of rmation in its possession, I understand that if I am uch data and information. ovided by my employer for
pursuant to the above-ref	not divulge to any unauthorized perso ferenced contract between my employ of any data or information received by	yer and the County of Los Angele	es. I agree to forward all
persons and/or entities documentation, Contractor me under the above-refer my employer or County	tial all health, criminal, and welfare receiving services from the Couor proprietary information and all other renced contract. I agree to protect the employees who have a need to know evendors is provided to me during this	inty, design concepts, algorith or original materials produced, creases confidential materials agains we the information. I agree that	nms, programs, formats, eated, or provided to or by st disclosure to other than if proprietary information
person of whom I beco	immediate supervisor any and all vio ome aware. I agree to return all o ct or termination of my employment w	confidential materials to my imi	mediate supervisor upon
SIGNATURE:		D/	ATE://
PRINTED NAME:		POSITION:	

When completed, this form must be maintained on file by CONTRACTOR in accordance with all applicable County, State and Federal requirements and made available for inspection and/or audit by authorized representatives of County, State, and/or Federal governments.

#### ATTESTATION REGARDING FEDERALLY FUNDED PROGRAMS

In accordance with your agreement with the County of Los Angeles Department of Mental Health under Paragraph 38 (CONTRACTOR'S EXCLUSION FROM PARTICIPATION IN A FEDERALLY FUNDED PROGRAM):

I, the undersigned certify that I am not presently excluded from participation in federally funded health care programs, nor is there an investigation presently pending or recently concluded of me which is likely to result in my exclusion from any federally funded health care program, nor am I otherwise likely to be found by a federal or state agency to be ineligible to provide goods or services under the federally funded health care programs.

I further certify as the official responsible for the administration of
(hereafter "Contractor") that all of its officers, employees, agents and/or Sub-Contractors are
not presently excluded from participation in any federally funded health care programs, nor is
there an investigation presently pending or recently concluded of any such officers, employees,
agents and/or Sub-Contractors which is likely to result in an exclusion from any federally funded
health care program, nor are any of its officers, employees, agents and/or Sub-Contractors
otherwise likely to be found by a federal or state agency to be ineligible to provide goods or
services under the federally funded health care programs.

I understand and certify that I will notify DMH within thirty (30) calendar days, in writing of:

- Any event that would require Contractor or any of its officers, employees, agents and/or Sub-Contractors exclusion or suspension under federally funded health care programs, or
- Any suspension or exclusionary action taken by an agency of the federal or state government against Contractor, or one or more of its officers, employees, agents and/or Sub-Contractors, barring it or its officers, employees, agents and/or Sub-Contractors from providing goods or services for which federally funded healthcare program payment may be made.

Name of authorized official			
	Please print name		
Signature of authorized official		Date	

Contractor FY12-13 Attestation Exhibit E (06/16/2010)

# **SAFELY SURRENDERED BABY LAW**

Posters and Fact Sheets are available in English and Spanish for printing purposes at the following website:

www.babysafela.org

# Safely Surrendered

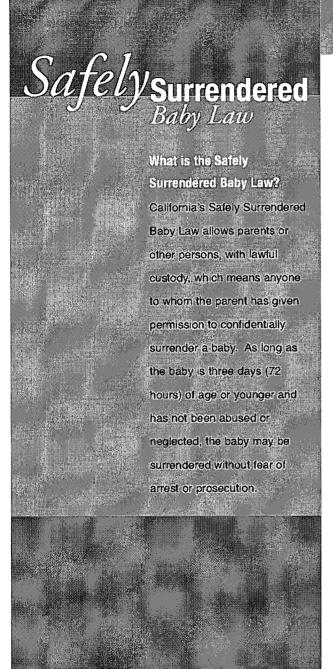


No shame. No blame. No names.

In Los Angeles County: 1-877-BABY SAFE • 1-877-222-9723

www.babysafela.org





#### How does it work?

A distressed parent who is unable or unwilling to care for a baby can legally, confidentially, and safely surrender a baby within three days (72 hours) of birth. The baby must be handed to an employee at a hospital or fire station in Los Angeles County. As long as the baby shows no sign of abuse or neglect, no name or other information is required. In case the parent changes his or her mind at a later date and wants the baby back, staff will use bracelets to help connect them to each other. One braceler will be placed on the baby, and a matching bracelet will be given to the parent or other surrendering adult.

# What if a parent wants the baby back?

Parents who change their minds can begin the process of reclaiming their baby within 14 days. These parents should call the Los Angeles County Department of Children and Family Services at 1-800-540-4000.

# Can only a parent bring in the baby?

No. While in most cases a parent will bring in the baby, the Law allows other people to bring in the baby if they have lawful custody.

# Does the parent or surrendering adult have to call before bringing in the baby?

No. A parent or surrendering adult can bring in a baby anytime, 24 hours a day, 7 days a week, as long as the parent or surrendering adult surrenders the baby to someone who works at the hospital or fire station.

#### Does the parent or surrendering adult have to tell anything to the people taking the baby?

No. However, hospital or fire station personnel will ask the surrendering party to fill out a questionnaire designed to gather important medical history information, which is very useful in caring for the baby. The questionnaire includes a stamped return envelope and can be sent in at a later time.

#### What happens to the baby?

The baby will be examined and given medical treatment. Upon release from the hospital, social workers immediately place the baby in a safe and loving home and begin the adoption process.

# What happens to the parent or surrendering adult?

Once the parent or surrendering adult surrenders the baby to hospital or fire station personnel, they may leave at any time.

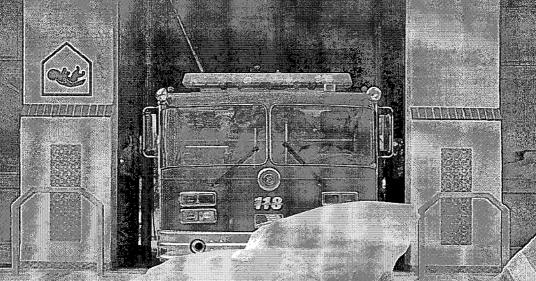
#### Why is California doing this?

The purpose of the Safely Surrendered Baby Law is to protect babies from being abandoned, hurt or killed by their parents. You may have heard tragic stories of babies left in dumpsters or public bathrooms. Their parents may have been under severe emotional distress. The mothers may have hidden their pregnancies, fearful of what would happen if their families found out. Because they were afraid and had no one or nowhere to turn for help, they abandoned their babies. Abandoning a baby is illegal and places the baby in extreme danger. Too often, it results in the baby's death. The Safely Surrendered Baby Law prevents this tragedy from ever happening again in California:

# A baby's story

Early in the morning on April 9, 2005, a healthy baby boy was safely surrendered to nurses at Harbor-UCLA Medical Center. The woman who brought the baby to the hospital identified herself as the baby's aunt and stated the baby's mother had asked her to bring the baby to the hospital on her behalf. The aunt was given a bracelet with a number matching the anklet placed on the baby; this would provide some identification in the event the mother changed her mind about surrendering the baby and wished to reclaim the baby in the 14-day period allowed by the Law. The aunt was also provided with a medical questionnaire and said she would have the mother complete and mail back in the stamped return etivelope provided. The baby was examined by medical staff and pronounced healthy and full-term. He was placed with a loving family that had been approved to adopt him by the Department of Children and Family Services.





Los recién nacidos pueden ser entregados en forma segura al personat de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles

Sin pena. Sin culpa. Sin nombres.

En el Condado de Los Ángeles: 1-877-BABY SAFE • 1-877-222-9723

www.babysafela.org



# Ley de Entrega de Bebés Sin Peligro

#### ¿Qué es la Ley de Entrega de Bebés sin Peligro?

La Ley de Entrega de Bebés sin
Peligro de California permite la
entrega confidencial de un recién
nacido por parte de sus padres u
otras personas con custodia legal,
es decir cualquier persona a quien
los padres le hayan dado permiso.
Siempre que el bebé tenga tres
días (72 horas) de vida o menos, y
no haya sufrido abuso ni
negligencia, pueden entregar al
recién nacido sin temor de ser
arrestados o procesados.

Cada recién nacido se merece la oportunidad de tener una vida saludable. Si alguien que usted conoce está pensando en abandonar a un recién nacido, infórmele que tiene otras opciones. Hasta tres días (72 horas) después del nacimiento, se puede entregar un recién nacido al personal de cualquier bospital o cuartel de bomberos del condado de Los Angeles.

#### ¿Cómo funciona?

El padre/madre con dificultades que no pueda o no quiera cuidar de su recién nacido puede entregarlo en forma legal, confidencial y segura dentro de los tres días (72 horas) del nacimiento. El bebé debe ser entregado a un empleado de cualquier hospital o cuartel de bomberos del Condado de Los Ángeles. Siempre que el bebé no presente signos de abuso o negligencia, no será necesario suministrar nombres ni información alguna. Si el padre/madre cambia de opinión posteriormente y desea recuperar a su bebé, los trabajadores utilizarán brazaletes para poder vincularlos. El hebé llevará un brazalete y el padre/madre o el adulto que lo entregue recibirá un brazalete igual.

# ¿Qué pasa si el padre/madre desea recuperar a su bebé?

Los padres que cambien de opinión pueden comenzar el proceso de reclamar a su recién nacido dentro de los 14 días. Estos padres deberán llamar al Departamento de Servicios para Niños y Familias (Department of Children and Family Services) del Condado de Los Ángeles al 1-800-540-4000.

### ¿Sólo los padres podrán llevar al recién nacido?

No. Si bien en la mayoría de los casos son los padres los que llevan al bebé, la ley permite que otras personas lo hagan si tienen custodia legal.

#### ¿Los padres o el adulto que entrega al bebé deben llamar antes de llevar al bebé?

No. El padre/madre o adulto puede llevar al bebé en cualquier momento, las 24 horas del día, los 7 días de la semana, siempre y cuando entreguen a su bebé a un empleado del hospital o cuartel de bomberos.

#### ¿Es necesario que el padre/ madre o adulto diga algo a las personas que reciben al bebé?

No. Sin embargo, el personal del hospital o cuartel de bomberos le pedirá a la persona que entregue al bebé que llene un cuestionario con la finalidad de recabar antecedentes médicos importantes, que resultan de gran utilidad para cuidar bien del bebé. El cuestionario incluye un sobre con el sello postal pagado para enviarlo en otro momento.

#### ¿Qué pasará con el bebé?

El bebé será examinado y le brindarán atención médica. Cuando le den el alta del hospital, los trabajadores sociales inmediatamente ubicarán al bebé en un hogar seguro donde estará bien atendido, y se comenzará el proceso de adopción.

# ¿Qué pasará con el padre/madre o adulto que entregue al bebé?

Una vez que los padres o adulto hayan entregado al bebé al personal del hospital o cuartel de homberos, pueden irse en cualquier momento.

# ¿Por qué se está haciendo esto en California? ?

La finalidad de la Ley de Entrega de Bebés sin Peligro es proteger a los bebés para que no sean abandonados, lastimados o muertos por sus padres. Usted probablemente haya escuchado historias trágicas sobre bebés abandonados en hasureros o en baños públicos. Los padres de esos bebés probablemente havan estado pasando por dificultades emocionales graves. Las madres pueden haber ocultado su embarazo, por temor a lo que pasaría si sus familias se enteraran. Abandonaron a sus bebés porque tenían miedo y no tenían nadie a quien pedir ayuda. El abandono de un recién nacido es ilegal y pone al bebé en una situación de peligro extremo. Muy a menudo el abandono provoca la muerte del bebé. La Ley de Entrega de Bebés sin Peligro impide que vuelva a suceder esta tragedia en California.

## Historia de un bebé

A la mañana temprano del día 9 de abril de 2005, se entregó un recién nacido salúdable a las enfermeras del Harbor-UCLA Medical Center. La mujer que llevó el recién nacido al hospital se dio a conocer como la tía del bebé, y dijo que la madre le había pedido que llevara al bebé al hospital en su nombre. Le entregaron a la tía un brazalete con un número que coincidía con la pulsera del bebé; esto serviría como identificación en caso de que la madre cambiara de opinión con respecto a la entrega del bebé y decidiéra recuperarlo dentro del período de 14 días que permite esta ley. También le dieron a la tía un cuestionario médico, y ella díjo que la madre lo llenaría y lo enviaría de vuelta dentro del sobre con franqueo pagado que le habían dado. El personal médico examinó al bebé y se determinó que estaba saludable y a término. El bebé fue ubicado con una buena familia que ya había sido aprobada para adoptarlo por el Departamento de Servicios para Niños y Familias.

#### CHARITABLE CONTRIBUTIONS CERTIFICATION

A Cor	mmunity of Friends
Comp	pany Name
3701 Addre	Wilshire Blvd., Suite 700, Los Angeles, CA 90010
Interr	nal Revenue Service Employer Identification Number
Califo	ornia Registry of Charitable Trusts "CT" number (if applicable)
Supe	Nonprofit Integrity Act (SB 1262, Chapter 919) added requirements to California's rvision of Trustees and Fundraisers for Charitable Purposes Act which regulates those ving and raising charitable contributions.
Chec	k the Certification below that is applicable to your company.
	Proposer or Contractor has examined its activities and determined that it does not now receive or raise charitable contributions regulated under California's Supervision of Trustees and Fundraisers for Charitable Purposes Act. If Proposer engages in activities subjecting it to those laws during the term of a County contract, it will timely comply with them and provide County a copy of its initial registration with the California State Attorney General's Registry of Charitable Trusts when filed.
	OR .
	Proposer or Contractor is registered with the California Registry of Charitable Trusts under the CT number listed above and is in compliance with its registration and reporting requirements under California law. Attached is a copy of its most recent filing with the Registry of Charitable Trusts as required by Title 11 California Code of Regulations, sections 300-301 and Government Code sections 12585-12586.
Signa	ature Date
Name	e and Title of Signer (please print)

Contractor Services Agreement (Exhibit G updated 6/16/2010)

#### **FAMILIARITY WITH THE COUNTY**

#### LOBBYIST ORDINANCE CERTIFICATION

	certifies	

1)	it is familiar with the terms of the County of Los Angeles Lobbyist Ordinance, Los Angeles Code Chapter 2.160;
2)	that all persons acting on behalf of the Vendor organization have and will comply with it during the proposal process; and
3)	it is not on the County's Executive Office's List of Terminated Registered Lobbyists.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

# COUNTY OF LOS ANGELES CONTRACTOR EMPLOYEE JURY SERVICE PROGRAM CERTIFICATION FORM AND APPLICATION FOR EXCEPTION

This Agreement is subject to the County of Los Angeles Contractor Employee Jury Service Program (Program), Los Angeles County Code, Chapter 2.203. All Vendors, whether a contractor or subcontractor, must complete this form to either certify compliance or request an exception from the Program requirements. Upon review of the submitted form, the County department will determine, in its sole discretion, whether the Vendor is excepted from the Program.

Company Name: A Community of Friends			
Company Address: 3701 Wilshire Blvd., Suite 700			
City: Los Angeles	State:	CA	Zip Code: 90010
Telephone Number:			

If you believe the Jury Service Program does not apply to your business, check the appropriate box in Part I (attach documentation to support your claim); or, complete Part II to certify compliance with the Program. Whether you complete Part I or Part II, please sign and date this form below.

#### Part I: Jury Service Program is Not Applicable to My Business

- My business does not meet the definition of "contractor," as defined in the Program, as it has not received an aggregate sum of \$50,000 or more in any 12-month period under one or more County contracts or subcontracts (this exception is not available if the contract itself will exceed \$50,000). I understand that the exception will be lost and I must comply with the Program if my revenues from the County exceed an aggregate sum of \$50,000 in any 12-month period.
- My business is a small business as defined in the Program. It 1) has ten or fewer employees; <u>and</u>, 2) has annual gross revenues in the preceding twelve months which, if added to the annual amount of this contract, are \$500,000 or less; <u>and</u>, 3) is not an affiliate or subsidiary of a business dominant in its field of operation, as defined below. I understand that the exception will be lost and I must comply with the Program if the number of employees in my business and my gross annual revenues exceed the above limits.
  - "Dominant in its field of operation" means having more than ten employees and annual gross revenues in the preceding twelve months, which, if added to the annual amount of the contract awarded, exceed \$500,000.
  - "Affiliate or subsidiary of a business dominant in its field of operation" means a business which is at least 20 percent owned by a business dominant in its field of operation, or by partners, officers, directors, majority stockholders, or their equivalent, of a business dominant in that field of operation.
- My business is subject to a Collective Bargaining Agreement (attach agreement) that expressly provides that it supersedes all provisions of the Program.

#### OR

#### Part II: Certification of Compliance

My business <u>has</u> and adheres to a written policy that provides, on an annual basis, no less than five days of regular pay for actual jury service for full-time employees of the business who are also California residents, or my company <u>will have</u> and adhere to such a policy prior to award of the contract.

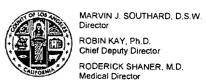
I declare under penalty of perjury under the laws of the State of California that the information stated above is true and correct.

Print Name:	Title:
Signature:	Date:

# SOLE SOURCE CHECKLIST A Community of Friends (ACOF)

Check ( ✓)	JUSTIFICATION FOR SOLE SOURCE CONTRACTS
	Identify applicable justification and provide documentation for each checked item.
<b>√</b>	Only one bona fide source for the service exists; performance and price competition are not available.
	The Department of Children and Family Services (DCFS) provides feders. Chaffee Independent Living Program (ILP) funding to cover 40 percent of the program and A Community of Friends (ACOF) successfully renewed the remaining 60 percent cost of the program by securing grant funding from the U.S. Department of Housing and Urban Development - Supportive Housing Program to support the Transitional Housing Program. In addition, ACOF the only ILP that provides mental health services.
	It should be noted over the past year, DMH worked with ACOF to address programmatic and occupancy issues that were identified during an evaluation and those issues have been addressed. DMH will work with DCFS and the Probation Department to develop an appropriate solicitation document for transitional housing for future fiscal years.
	Quick action is required (emergency situation).
	Proposals have been solicited but no satisfactory proposals were received.
	Additional services are needed to complete an ongoing task and would be prohibitively costly in time and money to seek a new servic provider.
	Maintenance service agreements exist on equipment which must be serviced by the authorized manufacturer's service representatives.
	It is more cost-effective to obtain services by exercising an option under an existing contract.
	> It is in the best interest of the County, e.g., administrative cost savings, excessive learning curve for a new service provider, etc.
· · · · · · · · · · · · · · · · · · ·	> Other reason. Please explain:
_	Malburer 5/22/13

# LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH



April 23, 2013

TO:

**Each Supervisor** 

FROM:

Marvin J

Director

SUBJECT:

ADVANCE NOTIFICATION OF INTENT TO ENTER INTO SOLE SOURCE CONTRACT NEGOTIATIONS WITH A COMMUNITY OF

FRIENDS (ACOF) FOR FISCAL YEAR (FY) 2013-14

This memorandum is to comply with the Board of Supervisors Policy Manual, Section 5.100, Sole Source Contract, by notifying the Board of our need to initiate a Sole Source contract. It is the Department of Mental Health's (DMH) intent to enter into sole source contract negotiations with ACOF Step-Out, a 20-bed Transitional Housing Program (THP) located at 2010 East El Segundo Boulevard, Compton, CA 90222.

The Independent Living Program (ILP) is a Countywide collaborative effort between ACOF Step-Out and the Los Angeles County Departments of Children and Family Services (DCFS), Probation, and DMH to provide transitional housing and supportive services to Seriously Emotionally Disturbed (SED) and/or Severe and Persistently Mentally III (SPMI) homeless young adults, ages 18-21, who have been in foster care in either the Dependency system or the Juvenile Justice system and have subsequently emancipated and had their Court jurisdiction terminated.

The various funding sources leveraged by ACOF to operate the Step-Out THP are interdependent and, therefore, any changes in funding availability would likely have an immediate impact on the viability of the program. ACOF has demonstrated commitment and initiative by successfully securing and leveraging other funding resources to support the operation of the Step-Out THP.

Planning, developing, and implementing an open solicitation process at this time would put these young adults currently living in the Step-Out THP at immediate risk of homelessness effective July 1, 2013. There is no known option that could be implemented in a timely manner to avoid such a risk.

The Step-Out THP is funded by the DCFS-ILP funding. The program will commence upon execution of the Agreement in FY 2013-14. This Agreement will be funded by an Intrafund Transfer from DCFS-ILP to DMH for a Total Compensation Amount (TCA) of \$136,000.

Each Supervisor April 23, 2013 Page 2

Unless otherwise instructed by a Board office within two weeks, DMH will proceed with negotiating a sole source contract Agreement. DMH will work closely with both the Office of the County Counsel and the Chief Executive Office in preparing a new Agreement with ACOF.

MJS:SDT:TB:ma

c: Health Deputies
Chief Executive Officer
Executive Officer, Board of Supervisors
County Counsel
Robin Kay, Ph.D.
Sandra D. Thomas
Terri Boykins
Contracts Development and Administration Division